

How to Prepare Your Business for Microsoft Copilot





How to Prepare Your Business for Microsoft Copilot

By Rego Consulting

Microsoft Copilot is a suite of powerful Gen AI services that ranges from application assistants all the way to intelligent security monitoring services. It can help you and your colleagues collaborate, save time, boost productivity, improve quality, and get creative.

Whenever you roll out new technology, there are valid concerns and questions. Here are the top questions we've heard customers and partners ask since Microsoft released Copilot.

- · How do we get Copilot?
- Is my organization ready for Copilot?
- Which versions of Microsoft Copilot are best for my business?
- What are the security considerations when releasing AI in your organization?
- · How do we control our data?
- How much does Copilot cost and what will be the level of effort to roll it out?
- · What will Copilot be used for?

Not sure where to start with Copilot? We'll show you the way.

At Rego Consulting, we have decades of experience implementing Microsoft technology in businesses of all sizes. We know the landscape of not only how it is used within organizations, but also where the problem spots are. Our team is made up of Microsoft certified professionals and early AI adopters. Since the service became available, we participated in the Copilot preview program, training for Copilot, and released custom Copilots to improve our business processes.

Our specialty is equipping leadership and admins on how to implement Microsoft tools and services, ensure user adoption and get the most out of your investment.



In this white paper, you will discover common Copilot use cases and how to apply our "crawl, walk, run" approach for successful Copilot implementation.

You will also find helpful information to assess which Copilot services may fit best within your organization. We will explore Copilot for Microsoft 365, Copilot for Security, Copilot for Power Platform, CoPilot in Edge, Copilot for Bing, Microsoft Copilot Studio, Copilot in Windows, GitHub Copilot, Fabric Copilot, and Microsoft Dynamics 365 Copilot.

Microsoft Copilots for Corporate Use



Microsoft Copilot App Assistants



Sourced from Protivit.com

You will learn about the most viable use cases for Copilot and how they relate to all the different Microsoft services and applications. For each of these services, we will provide an overview, use cases, recommendations, and costs. You will also learn some great ways your business can benefit from Al!

Not sure if your organization is ready for Copilot? Take this quick Copilot Implementation **Difficulty Quiz.**



How to Successfully Implement Microsoft Copilot

Microsoft Copilot can enhance your ways of working, but like any technology, you need to ensure your organization can implement it following best practices and keep your data secure. This will help you address concerns, overcome challenges, and avoid pitfalls, like:



Security Configuration and Hardening



Data Governance



Ensuring user adoption by providing value



Ensuring AI aligns with your data, business processes end guidelines



Overcoming the learning curve



Properly handling dependency risks



Understand licensing, costs, and budget required



Crawl, Walk, Run

No matter what versions of Microsoft Copilot you want to implement, we always recommend taking an incremental approach. This helps mitigate the challenges that come with big initiatives like adopting Al. This approach includes easing into the implementation steadily until you reach maturity towards long-term operations. We call this a "crawl, walk, run" approach -- it ensures that Copilot becomes a valuable asset that is supported operationally.

Crawl-Walk-Run Roadmap

Implementing a new offering like Copilot for M365 is best done incrementally. Rego recommends approaching with a Crawl-Walk-Run approach.

Expand the Copilot scenarios and drive adoption across the org, groups and roles. Continue measuring success factors and auditing security and access. Consider additional applications and third party connectors



Walk

Identify high value Copilot use cases to implement. Define KPIs and success metrics for each. Build up executive support and stakeholder sponsorship to improve adoption. Monitor your security controls and policies to continuously revise.



Crawl

Start out slow. Prepare your Organization by creating policies and processes around the use of Al. ensure that security controls and policies (i.e. DLP, Sensitivty Labeling, etc) are in place.

Identify a small group of pilot users. Start identifying users familiar with M365 and who will benefit the most for a Pilot.



How to Prepare Your Business for Microsoft Copilot

Crawl, Walk, Run for Microsoft Copilot



- Recommendations on which Copilot services to implement
- ✓ Do a readiness/maturity assessment for the related services
- Perform Security assessment and data protection
 - Security configuration and best practices
 - · OneDrive and SharePoint controls
 - Purview Configuration for data governance
 - Review of Entra ID and MDM/Intune Settings for identity and device management
- Author responsible AI use policies and business readiness
- ✓ Copilot pilot program implementation plan



- Expand your pilot with additional Copilot scenarios and related KPIs
- Auditing and reporting
 - usage reports
 - security/governance reports
 - Copilot Center of Excellence dashboard
- Training and adoption
 - Troubleshooting Copilot issues
 - Collecting finding/requirements
 - Updating roadmap objectives and goals as appropriate
 - · Assisting with end-user training and prompt engineering



- ✓ Continue identifying Copilot scenarios and use cases
- ✓ Drive adoption to wider audience
- ✓ Monitor Purview, DLP policies and usage
- ✓ Regular review cycle of usage and metrics
- ✓ Integrate other applications and data source



Introduction to Microsoft Copilot

<u>Microsoft</u> describes Copilot for 365 as, "[...] a sophisticated orchestration engine and processor. It melds the strengths of LLMs [Large Language Models] with Microsoft 365 apps and your proprietary business data that you as an individual user have access to within Microsoft Graph."

With this description, you can start to think of use cases that Copilot might enable and how the data will flow. The orchestration engine means that Copilot can work like a conductor to access data from multiple sources and apps in an intelligent way to provide valuable information to your users based on your organization's data through the power of Microsoft Graph.

But there are so many different services for Microsoft Copilot available, that it can be challenging to know which ones will bring value to your organization.

Below, you will discover helpful information to assess which services of Copilot may be best for your business. You will learn about what each services does, use cases, costs, preparation steps, risks, and other relevant information to help you evaluate which versions may be right for you.

To make the different Copilot versions easier to keep track of, we divided them into three categories:



Microsoft Copilots for Personal Use – Easiest implementation



Microsoft Copilots

App Assistants –

Medium implementation



Microsoft Copilots for Corporate Use – Hardest implementation





Microsoft Copilots for Corporate Use

These Copilots are designed to access your organization's data and can quickly enhance productivity by accessing, analyzing and even generating content using your data. They require the most configuration, licensing considerations, and data protection. Each of these Copilots can also access data from multiple sources and services, making it important to secure data and audit permissions before use.

Microsoft Copilots for corporate use Include:



Copilot for Microsoft 365



Copilot for Security



Copilot Studio



Copilot in Fabric and Power BI

When it comes to licensing, there are some considerations and different price tiers, so we recommend contacting your Microsoft license provider to determine which ones make the most sense for your business. Or you can contact us, and our Microsoft experts are happy to help.



Copilot for Microsoft 365

Copilot for Microsoft 365 acts like a virtual Al-assistant, with the benefit of accessing your 365 organization, SharePoint Online, and additional apps through their connectors. It can enhance employee productivity and decrease time to value, by helping everyone create content faster, come up with creative ideas, and seamlessly combine content from different sources and services.



In Word: Drafts and edits content, references materials provided in prompt



In PowerPoint: Creates content and modifies designs



In Search: Returns natural language results from within and external to the organization



In Excel: Analyzes data and pinpoints strategic insights



In Teams: Recaps and helps you facilitate meetings



In Outlook: Drafts and edits email, improves inbox management



In Microsoft 365 Chat: Helps manage business content by searching or generating content

Use Cases for Copilot for Microsoft 365



Generating Content: Copilot can streamline user's writing by helping them with ideas, drafting, editing, and comparing documents.



Simplify Work: Users can easily catch up on what they need to do and find information as Copilot searches their documents, emails, and meetings to surface important action items.



Creating Presentations: Copilot in PowerPoint enables users to create new slide decks or from pre-existing documents.



Streamline Your Inbox: Users can summarize long email threads. It also helps users draft and edit emails.



Analyze Data: Copilot can access all your users' data to analyze different data sets. This includes identifying trends and providing context and recommendations.



Brainstorming: Users can leverage Copilot to come up with and refine ideas - using their data for context.

Cost of Copilot for Microsoft 365

- Licensing requirement: E3/E5/A3/A5, Business Standard, or Business Premium plus \$30/ user/month for Copilot
- Teams Premium benefits meeting summaries and ability to cue personal points of interest (e.g. when name was mentioned)
- SharePoint Premium / Advanced Management provides better administration and functionality used within Copilot like OCR



Preparation Steps for Copilot for Microsoft 365

Implementing Copilot for Microsoft 365 is one of the most complex services, as you work towards implementation, keep these considerations in mind.



Prior to implementing, we recommend running a pilot:

- Identify the stakeholders/sponsors within your organization
- · Identify a group of power users in 365 that will benefit from Copilot
- Identify key use cases that will provide value and ensure adoption



Organizations must have an established Data Governance and Security policy, with the corresponding security configuration and sharing settings to ensure the data is secured.



Use other 365/Azure services to:

- Improve your security score
- Focus on data, user and device security
- Review tenant settings
- Implement Compliance and Governance boundaries



Use Purview for data labeling and classification to ensure data is monitored and secured to avoid internal threats and/or unintentional exposure.



Identify the data sources and optimize input/output by configuring the corresponding data sources and connectors.



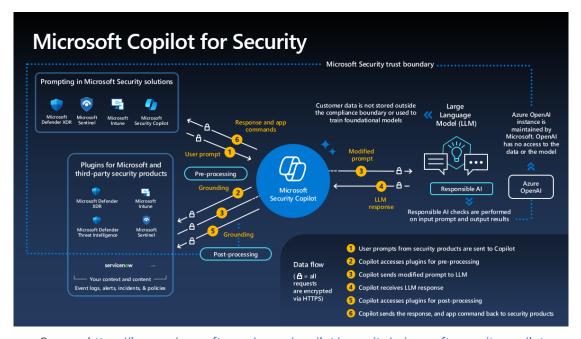
Provide a support structure and end user awareness to educate on the safe and best use of AI. Training must encompass governance, security and prompt engineering.



Every business is different. To get a readiness baseline for your implementation, take this quick <u>Copilot Implementation Difficulty Quiz</u>.

Copilot for Security is intended to provide data driven insights for threat intelligence with access to their global threat intelligence incorporating data from over 65 trillion daily signals and security-specific sources. According to Microsoft, Copilot for Security assists with incident response, threat hunting, intelligence gathering, and posture management. It is the perfect companion for detecting, identifying, and remediating security threats in this era where security risks are not always easy to identify.

The raw analytical power to provide threat detection is a huge advantage to those in the Microsoft ecosystem. The generative part of the Copilot AI comes into play for incident summarization and guided responses.



Source: https://learn.microsoft.com/en-us/copilot/security/microsoft-security-copilot

Copilot for Security enables you to enter AI prompts in Microsoft's suite of security tools, including Microsoft Defender XDR, Microsoft Sentinel, Microsoft Intune, and a standalone version of Copilot of Security to identify and assess threats. It was also designed to apply recommendations, integrations and supports other third- party solutions.

To learn more about Security and Privacy Preparation for Copilot visit: What is Microsoft Copilot for Security? | Microsoft Learn

Use Cases for Copilot for Security



Summarize Incidents

Copilot for Security can quickly take complex incident reports and summarize them with easy-to-use, actionable insights. This saves decision makers tons of time.



Impact Analysis

Copilot can analyze how your systems have been impacted by a security incident and help you quickly prioritize your response.



Respond to Incidents

Copilot for Security can help you come up with an action plan to respond to security incidents.



Reverse Engineer Scripts

With Copilot, you can streamline your security operations by automating malware analysis, empowering every analyst to effortlessly decipher attackers' actions.

Cost of Copilot for Security

Integrated into Microsoft Sentinel, Microsoft Defender XDR, and Microsoft Intune, and also available as a stand-along offering, Security Copilot is a pay as you go service. Customers provision the service and pay for Security Compute Units (SCU).

Preparation Steps - Copilot for Security

To provision capacity:



⟨⊗⟩ You must have an Azure subscription.



Kow You need to be an Azure owner or Azure contributor, at a resource group level, as a minimum.



Plan for the default configuration and creation of an environment



Decide which services and plugins will be enabled



Setup the necessary roles and security configuration for the desired access for user, plugins and session/embedding



Explore prompts and promptbooks

Setting up Copilot for Security requires a user authorized as a global administrator or security administrator role. By default, all users in the organization will have access to Copilot for Security to create a session/prompt unless specifically removing All Users from the Workspace Contributor Role.

Microsoft Copilot Studio

Copilot Studio helps your business create custom Copilots as well as customize your Copilot for Microsoft 365 experience. It can be used to create Copilots internal to your organization or even for customers and vendors. You can incorporate data sources from across your organization using plugins to create truly tailored Copilot experiences - the possibilities are endless.

Use Cases for Microsoft Copilot Studio

Create Custom Copilots

With this tool you can create Copilots for use cases that are specific to your business. Safely using your organization's data, you can create Copilots for specific tasks like:

- Marketing Copilots that quickly surface details about sales offerings, customer personas, and upcoming promotions, or can be asked about trends in customer data
- IT support Copilots to help employees troubleshoot technical issues and submit help tickets
- Sales Copilots to help with RFP process and responding to customer questions
- HR Copilots to assist during open enrollment and help employees better understand their benefit choices and walk them through the enrollment process
- Company-wide Copilots that answer frequently asked questions
- Vendor Management Copilots for vendors to quickly get answers

Enhance Copilot for Microsoft 365

Copilot Studio also enables you to create custom answers to common requests in Copilot for Microsoft 365.

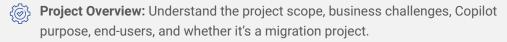
Cost of Microsoft Copilot Studio

Microsoft Copilot Studio Starts at \$200 a month, for 25,000 messages (prompts). Licenses are based on capacity and additional messages can be added to your subscription.

Preparation Steps for Microsoft Copilot Studio

This is usually the most difficult version of Copilot to implement because you can pull from data sources within your ecosystem to create your own, custom Copilots in-house. And there are also added considerations as these Copilots can be shared with employees, clients, vendors, and other audiences. It will require heavy configuration, licensing, and data protection.

The preparation steps for implementing Microsoft Copilot Studio, based on the <u>implementation guide</u>, are as follows:



Key Stakeholders: Identify the key stakeholders from the customer, partner, and Microsoft teams.

Project Planning: Outline the project timeline, major milestones, and planned go-live dates.

Target KPIs: Define success metrics and targets for the project.

Assumptions & Concerns: Document assumptions about Copilot capabilities and any concerns.

Architecture Overview: Provide technical and functional architecture diagrams.

Conversation Volumes: Estimate chat message volumes and peak usage.

Performance: Detail expected Copilot response times and approach for long-running actions.

Identified Technical Challenges: List known technical challenges and mitigation plans.

These steps ensure a structured approach to deploying Microsoft Copilot Studio effectively.



Copilot in Fabric and Power BI

Need to improve reporting so that decision makers can make data-backed decisions, faster? This is the Copilot for you. This type of Copilot can help admins and developers look at data in new ways, create reports and visualizations, and analyze data quickly. This Copilot helps end users interact with the data and analyze it by enabling prompts and interactions.

Use Cases for Copilot in Fabric and Power BI



Connecting to and Analyzing Data Sources

Copilot can assist with the effort to ingest and transform data sources



Create Helpful Reports

Users can simply prompt Copilot with conversational text to generate reports based on topics, data sources, and other specifications



Coding for Data Professionals

Automatically complete code, suggest code templates, and help improve your code

Cost of Copilot in Fabric and Power BI

Using Copilot in Fabric consumes capacity units (CUs) from your existing Fabric capacity. You are charged based on the number of Copilot inputs and outputs you send and receive via tokens. To learn more about capacity units and token usage, visit Microsoft's <u>page</u>.

Preparation steps for Copilot in Fabric and Power BI

Similar to Copilot Studio, Copilot for Fabric and Power BI takes more configuration than other versions to deploy and the use cases will vary between organizations. It connects to a variety of data sources for report development, reporting and you can train it on what types of prompts it can respond to.

Just like with collaboration, this Copilot will benefit from having clear boundaries and data governance. That translates to things like cleaning up the environment, defining clear data sources/lineage, and establishing and enforcing organization/naming conventions. The cleaner the environment, the more effective that Copilot can be. In fact, much of this work will help developers and analysts with or without Copilot.





Microsoft Copilot App Assistants

These versions of Copilot are also used by organizations, but unlike the corporate Copilots which pull data from multiple sources, they work within a specific app, improving the experience of user and by acting as an AI assistant. They require less configuration and licensing considerations, which means they generally cost less than the Copilots for corporate use.

Microsoft Copilot App Assistants include:

- Copilot for Power Platform
- Copilot for Dynamics 365
- GitHub Copilot



Copilot for Power Platform

This version of Copilot works as a tool to accelerate the speed of development and automation – improving business processes. It can help users discover new insights, report on automation performance, and come up with ideas for solutions. It can also help build automations or help during development.



A few months ago, I needed to update the trigger used in a flow from "When an item is created" in SharePoint to "When an item is created or modified." Copilot offered to help me. Never having used Copilot in this context before, I thought I'd give it a try. I said, "yes" and it destroyed the simple flow from beginning to end. The issue centered around the connections to SharePoint it used. When it changed the trigger, it messed with the connections and made the flow unusable. Fortunately, "undo" was a valid option.

In contrast to this experience, there are articles and technology evangelists touting the idea that the next generation never needs to learn how to code.

We think the balance lies somewhere in-between. Can Copilot help code and speed up innovation? Yes. But the hard work still mostly lies in the <u>ideation process</u> and project and portfolio management along the way.

Use Cases for Copilot for Power Platform



Create Automated Flows

With Copilot in Power Automate, users can save time by turning businesses processes into automated flows.



Optimize Existing Workflows

Copilot can analyze existing workflows and suggest improvements or create new, more efficient workflows that can save time and reduce manual effort.



Automate Data Entry

Reduce errors and save time by automating your data entry processes.



Predictive Analytics

By integrating Copilot with Power Automate, users can leverage its Al capabilities to predict outcomes based on historical data, helping in decision-making processes and managing capacity.



Customized Notifications

Copilot can be programmed to send personalized notifications or alerts based on specific triggers or conditions within a workflow.



Security Compliance

Copilot can ensure that workflows comply with security policies by automatically checking for compliance and flagging any potential issues.

Cost for Copilot for Power Platform

Copilot for Power Platform is available through the service itself and is included within premium licensing for Power Apps and Power Automate. This service can also be disabled if organizations prefer not to implement.

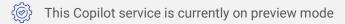
A Power Apps premium license (\$20/month list price) includes 500 Al Builder credits plus entitlements for dataverse.

See Microsoft for more information and details about Copilot for Power Apps pricing.



Preparation Steps for Copilot for Power Platform

Copilot within the Power Platform is easy to implement and won't have access to your data unless connected to Dataverse through Copilot Studio's knowledge sources. There are some key considerations:



The service can be subject to usage limits and capacity throttling

To enable the service, tenant admins must enable the Copilot features and on a per environment basis

Make sure your environments are Dataverse enabled and ideally managed environments

Ensure Azure OpenAl Service is rolled out on your region

We recommend implementing Power Platform's Center of Excellence to facilitate administration of the Power Platform



Microsoft Dynamics 365 Copilot

Copilot for Dynamics 365 provides a wide range of AI assistance capabilities that can access your Dynamics 365 data to provide valuable insights. It was designed to remove repetitive tasks from sales, service, marketing, operations, accounting, and supply chain roles so that employees can focus on more value-driven work. From helping reconcile bank statements to providing insights about customers and suggesting content for customers, Copilot for Dynamics 365 has numerous use cases.

This Copilot can be used with Dynamics 365 Sales, Viva Sales, Dynamics 365 Customer Service, Dynamics 365 Customer Insights, Dynamics 365 Marketing, Dynamics 365 Business Central, and Microsoft Supply Chain Center to decrease mundane tasks like data entry.

Use Cases for Microsoft Dynamics 365 Copilot



Help Sales Professionals Stay Focused

Remove mundane and repetitive tasks from Sales teams such as writing summaries and crafting emails; it also works with your CRM to take care of data entry.



Identify Target Markets

Marketing professionals can use Copilot with Dynamics 365 Customer Insights to find patterns and identify new target segments they may have never considered before.



Plan for Supply Chain Disruptions

Supply chain professionals can proactively get notified of potential delivery impacts such as weather and financials.

Cost for Microsoft Dynamics 365 Copilot

Microsoft Dynamic 365 Copilot is provided as part of Copilot for Microsoft 365. For the premium sales and customer service features of Copilot for Dynamics 365, you can buy Copilot for Sales and Copilot for Service for \$50/month (list price) which includes the \$30/month license for Copilot for Microsoft 365.

Additional Information on Security and Privacy Preparation for Microsoft Dynamics 365 Copilot

While rolling out Microsoft Dynamics 365 Copilot demands some effort, the implementation process is more streamlined compared to deploying Copilots for corporate use. It only pulls data from Dynamics 365 solutions and requires less configuration, security, and permissions considerations than other Copilots.

For more information on Copilot for Dynamics 365, see Microsoft's <u>Copilot for Dynamics 365</u> website.



Copilot for GitHub is a coding assistant. It was created to improve software developer's productivity, helping them code and deliver faster. It assists developers as they work by providing auto-complete suggestions and code snippets.

Unlike corporate Copilots that tap into large repositories of organizational data, GitHub Copilot enhances the user experience just within GitHub, which is not even a part of the Microsoft ecosystem. Because it operates within the confines of the app, there is no need to control extensive data access and set up complex configurations. Still, we recommend reviewing your Github permissions model and securing access to proprietary code.

Use Cases for GitHub Copilot



</> Write Code

The main use case for GitHub Copilot is writing code. It can write code completion recommendations based on your inputs and suggest code based on Gen Al prompts.



Find Answers

Copilot will also search through your organization's documentation to find the answers you need quickly, so that you can focus on creating.



Pull Request Summaries

GitHub Copilot can summarize the changes that are made in a pull request.

Cost of GitHub Copilot

The cost for GitHub Copilot ranges from \$10/month (individual) to \$19-\$39/month for business and enterprise.

Additional Information on Security and Privacy Preparation for GitHub Copilot

For more information, see GitHub's website.



Microsoft Copilot for Personal Use

In addition to the Copilots that businesses are using, there are several versions that are free or bundled with Windows and are designed for personal use. There is no implementation lift for these versions. We will cover them briefly, as most IT leaders will not need to roll them out in their businesses.

Microsoft Copilots App for Personal Use include:



Copilot in Edge



Copilot in Bing



Copilot in Chrome



Copilot in Windows



Copilot for Browsers: Copilot in Edge, Copilot sidebar for Chrome, and Copilot in Bing

One of the most readily available entry points for Copilot users is within the browser experience. Without any internal deployment, users using Bing search have a Copilot sidebar in Edge. This can also be done with Chrome. Additionally, anyone can access Copilot in Bing regardless of browser. Users can ask a question and it will give them up to 30 responses for that prompt. For those new to Copilot, this is a great place to dip your toes in the water.

Use Cases for Copilot in Edge, Copilot sidebar for Chrome, and Copilot in Bing



Shopping Help - Product Research



Event and Itinerary Planning



Comparison/Cost Analysis



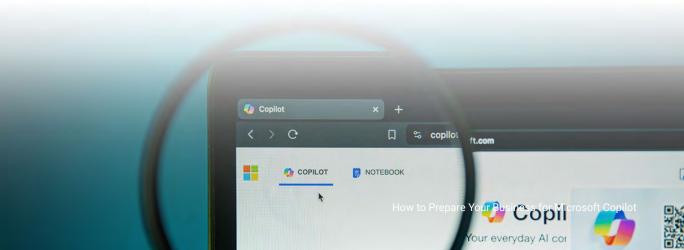
Image Creation



Data Summarization



Drafting Emails



Cost of Copilot in Edge, Copilot sidebar for Chrome, and Copilot in Bing

Free (Copilot for Chrome offers in-app purchases).

It is important to note that in Copilot for Edge, when using corporate profiles, you can purchase commercial data protection, but it already comes included for users with the following licenses.



Enterprise

- Microsoft 365 E3 or E5
- Microsoft 365 F1 or F3
- Microsoft 365 Business Standard, Premium, or Basic
- Microsoft 365 Apps for enterprise or business
- Office 365 E1, E1 Plus, E3, E5, or F3



Education

- Microsoft 365 Al, A3, or A5
- Office 365 A1, A3, or A5

It's best practice to ensure this feature is enabled because it protects your data. Contact your Microsoft Licenses Provider for help navigating your coverage.



Copilot in Windows

Copilot in Windows offers AI assistance at the platform level. It is designed to help users save time, find answers, support collaboration, and drive creativity. This version of Copilot is available in Windows 11 and newer, and it enables users to adjust settings, and work within some of the built-in Windows apps, including Paint, Photos, Windows Ink, Snipping tool, and Clipchamp.

Use Cases for Copilot in Windows



Adjust Settings



Complete Simple Tasks



Troubleshooting Assistance

Cost for Copilot in Windows

Copilot for Windows was deployed as an update to Windows 11 in September 2023. There is no cost for the base Al assistance.



Getting Started with Microsoft Copilot

There is a wide variety of Microsoft Copilot options to choose from with new versions popping up every day. Some may be right for your business and others may not. But no matter how you start your Al journey, Rego can help. We specialize in helping organizations develop Al policies to ensure safe and ethical Al usage, as well as implementing Copilot for Microsoft 365 with security and user adoption in mind.

Ways we can assist:



Creating AI responsible use policies: Documenting the rights and responsibilities of AI usage within your organization helps to ensure that AI will be used ethically, transparently, responsibly and within security and privacy boundaries.



Copilot for Microsoft 365 Readiness Assessment: Prepare for a successful Copilot for Microsoft 365 implementation. We'll help you pinpoint your most engaged M365 users who are ideal candidates for Copilot. Additionally, we'll provide a comprehensive review of your Security Controls and Data Governance (Purview) to ensure your data is used safely with Copilot. We'll also analyze your tenant and collaborative settings to optimize your Copilot experience.



Security audits: Rego offers a security audit to scan your environment for improperly shared or secured content.



Sharepoint Online migrations: Rego can consolidate files into SharePoint and OneDrive in a structure that sets appropriate rights and permissions. We also help organizations migrate their On Premise instances to 365.



Cleanup of unused sites and data: We can archive or delete unused sites and data to help ensure that the content used by Copilot is current and actionable.



Knowledge Sharing: Our Microsoft certified specialists are happy to answer any questions you may have about adopting AI in your business.



Additional Training and Resources

White Papers

Articles

Free Training

Events and Webinars



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