



# Hybrid Delivery: Navigating Dual Operating Models in Targetprocess

Your Guides:



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# Agenda

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- Why hybrid delivery exists
- Challenges of dual operating models
- How Targetprocess enables hybrid execution
- Practical hybrid delivery patterns
- ART/Teams-of-Teams best practices
- Live demonstration
- Q&A

# The Reality of Modern Delivery



**Organizations rarely  
operate in a single model**



**Agile product teams coexist  
with traditional project  
structures**



**Hybrid delivery is not a  
failure — it's a strategic  
necessity**



**Success requires visibility,  
alignment, and governance**

# Why Hybrid?



# Why Hybrid Delivery Exists

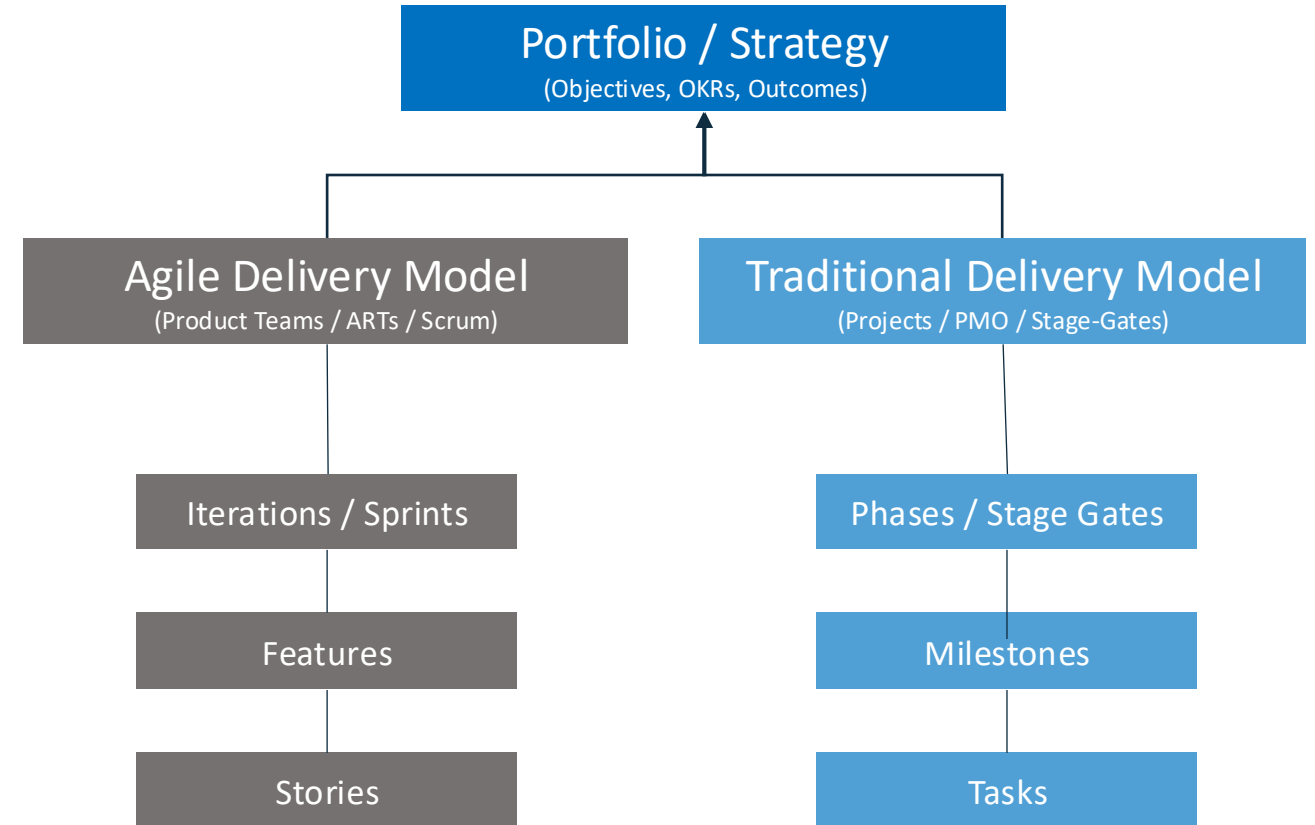
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- ⚙️ Regulatory or compliance-driven work
- ⚙️ Vendor or contract constraints
- ⚙️ Cross-functional initiatives spanning multiple domains
- ⚙️ Varying maturity levels across teams
- ⚙️ Portfolio-level forecasting still required
- ⚙️ Tightly coupled hardware and software-enabled systems






# The Core Challenge

## Two operating models, one organization

- Different cadences and definitions of progress
- Misaligned expectations between teams and leadership
- Difficulty mapping milestones to iterations
- Dependency complexity across models
- Reporting fragmentation



# What Leaders Need

-  A single source of truth
-  Visibility across agile and traditional work
-  Governance without micromanagement
-  Predictability without slowing teams down
-  Ability to manage dependencies across models









# Enter Targetprocess

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A platform designed for hybrid execution:

- Supports agile, waterfall, and hybrid workflows
- Flexible hierarchy for products and projects
- Real-time visibility across teams and ARTs
- Dependency visualization
- Portfolio governance and financial tracking

# Targetprocess Hybrid Capabilities

-  Customizable workflows for any methodology
-  Multi-level work item hierarchy
-  Milestones and releases for cross-model alignment
-  Program boards for ARTs
-  Portfolio Kanban for strategic flow
-  Unified reporting and dashboards

# Practice 1: Dual Hierarchy Mapping

Both models can coexist:

- Projects → Epics → Features → Stories
- Products → Epics → Features → Stories
- Shared portfolio roll-up



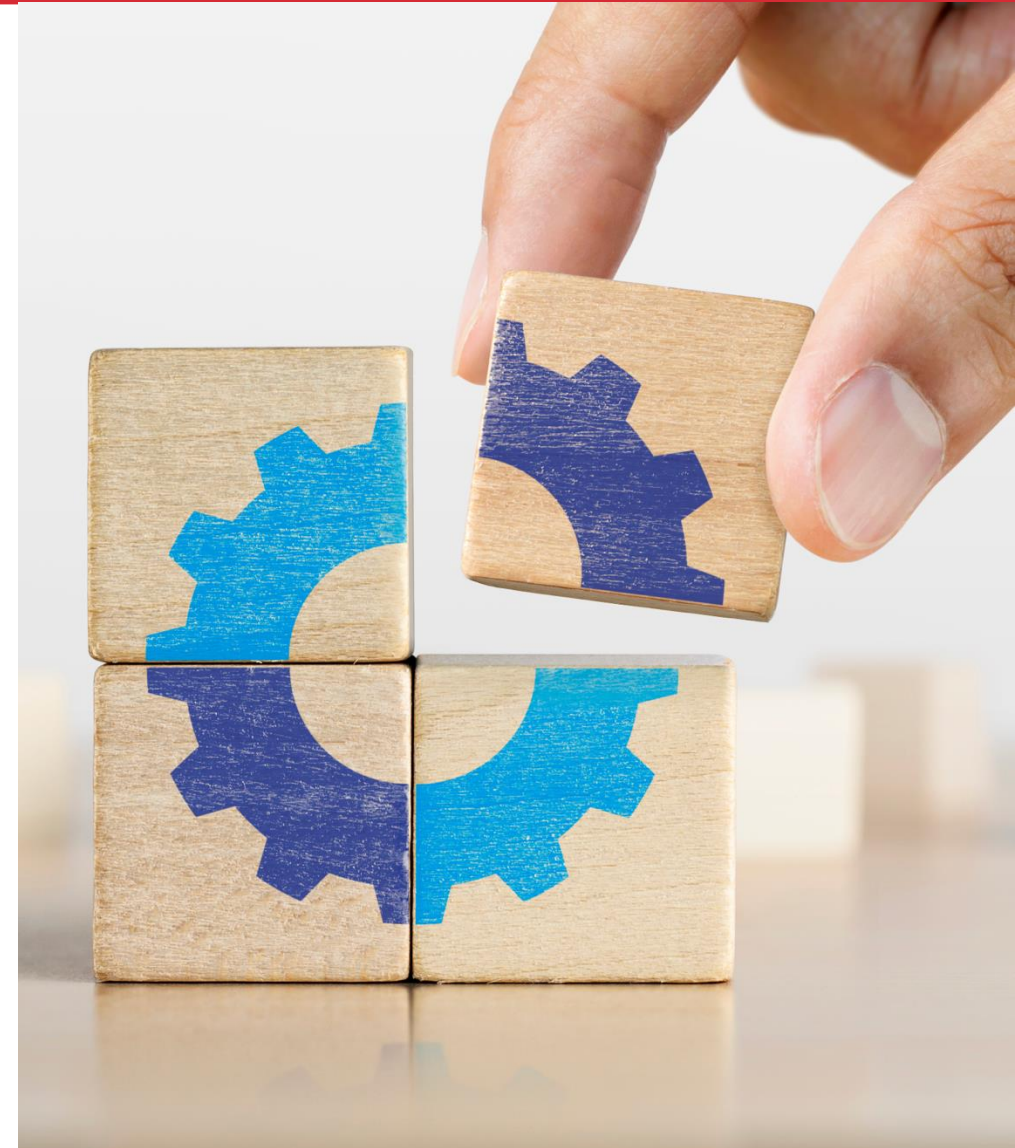
# Practice 2: Milestone-to-Iteration Alignment

- Map project milestones to agile increments
- Use releases or milestones as alignment anchors
- Maintain visibility without forcing agile teams into waterfall



# Practice 3: Dependency Management

- Visualize dependencies across agile and traditional teams
- Identify cross-team risks early
- Use relations and dependency views
- Support for external/vendor dependencies



# Practice 4: Hybrid Progress Tracking



## Agile teams:

- Velocity, burn-down, flow metrics

## Project teams:

- Percent complete, phase gates, milestones

## Targetprocess:

- Unified dashboards for leadership

# Practice 5: Governance Without Overhead

- Portfolio Kanban for strategic flow
- Custom fields for compliance checkpoints
- PMO reporting views
- Automated status roll-ups



# ARTs/Teams-of-Teams in Hybrid Environment

# Portfolio Delivery

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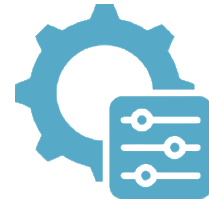
ARTs / Teams-of-Teams operate effectively when they have:

- Visibility across Agile and traditional teams
- Alignment to shared outcomes
- Clear dependency mapping
- Consistent cadence for planning and review

# Practice 1: Program Board



Visualize  
dependencies  
across all teams



Include project  
milestones as  
commitments



Use during PI  
Planning and  
ongoing syncs




# Practice 2: Unified Backlog Refinement

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- Features originate from both product and project sources
- ARTs refine and size work regardless of origin
- Ensures consistent flow into PI Planning




# Practice 3: Cross-Model Risk Management

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-  Use ROAM or custom risk boards
-  Link risks to milestones and features
-  Provide visibility to leadership through dashboards

# Practice 4: Capacity and Load Balancing

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-  ARTs can see capacity consumed by project vs. product work
-  Helps avoid over-commitment
-  Supports strategic trade-off decisions

# Practice 5: Outcome Alignment

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- Use OKRs or strategic objectives
- Link both project and product work to outcomes
- Maintain alignment across models



# Key Takeaways



Hybrid delivery  
is a strategic  
reality



Target process  
unifies agile and  
traditional models



ARTs can  
operate  
effectively in  
hybrid  
environments

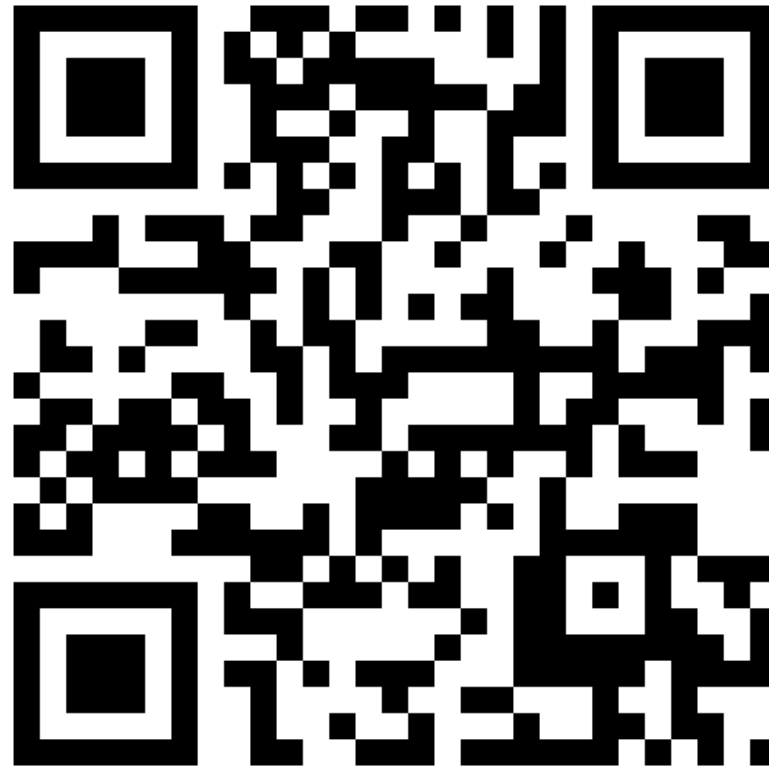


Visibility +  
alignment +  
governance =  
predictable  
outcomes

# Questions?



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