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# SPM In Action; Maximize Value Delivery and Optimize Portfolio Planning

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### Agenda

- Framing the problem and opportunity
- SPM business capabilities and personas
- Interactive group exercise overview and objectives
- Exercise part 1 detailed instructions
- <Session Break>
- Exercise part 2 detailed instructions
- Wrap-up; insights, call to action, Q&A
- References and concluding material

# Framing the Problem and Opportunities





### Common Business Challenges with Heads-Down Delivery

- Data siloes and lack of consistent, trusted portfolio insights
- Inconsistent or misaligned prioritization practices
- Difficulty to provide senior leaders with a "single lens" into portfolio of investments
- Limited ability to adapt to unplanned changes, "What-if" scenarios
- Difficult to articulate if we are investing in the right work
- Difficult to anticipate if we have the necessary resources to deliver on business commitments

# SPM Business Capabilities and Personas





### How Does SPM Differ from Traditional PPM?

# Strategic Priorities

Long-term focus areas that reflect leadership intent and shape company culture.

### Goals/Outcomes

Time-bound and motivational, these are defined in a language that bridges leadership and delivery teams.

#### **Initiatives**

Strategic efforts specifically organized to deliver on the promise of the aligned goals and outcomes.

- SPM expands beyond traditional PPM
  - Manages all types of work (projects, programs, products, services, etc.)
  - Ensures work links back to Organizational value and strategy
- Traditional PPM focuses on "Are we doing things RIGHT?" whereas SPM still values that, but focuses more on "Are we doing the right THINGS?"
- The framework here shows an illustrative Strategic Portfolio Management hierarchy.
  - Only the bottom two tiers of the pyramid are typically a part of traditional Project Portfolio Management



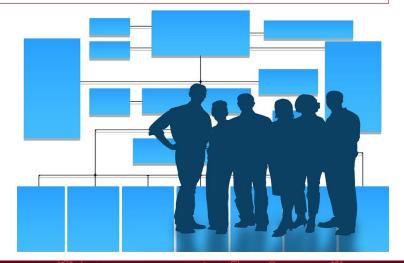
## Objectives & Key Results

Quantifiable indicators of progress towards business value.

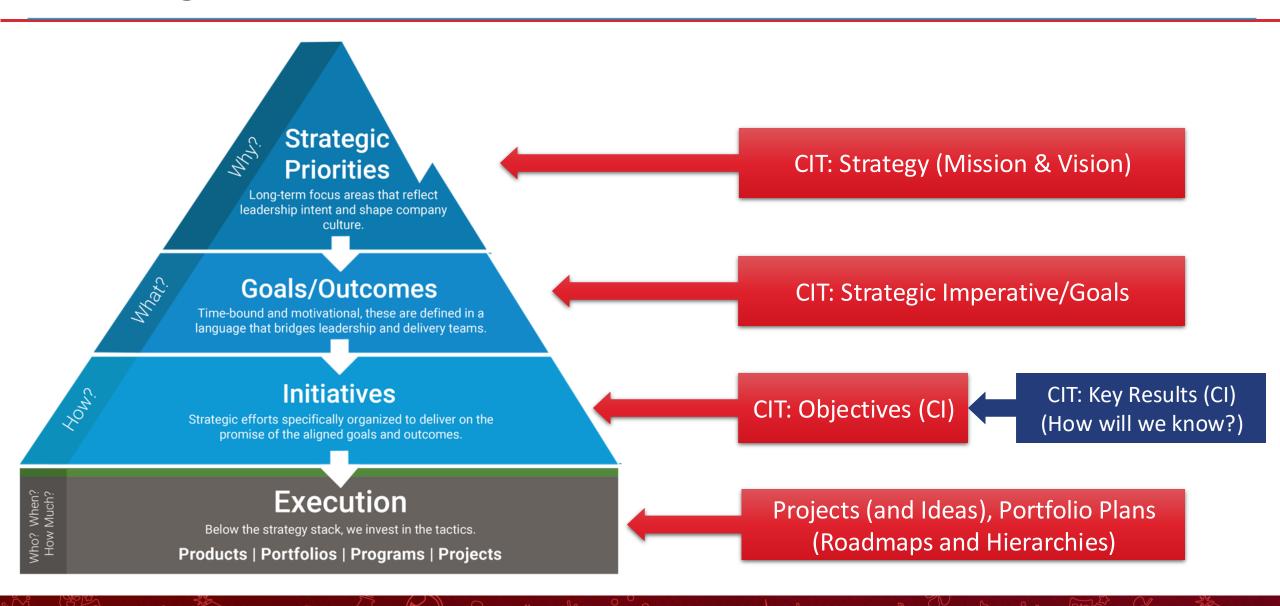
### Execution

Below the strategy stack, we invest in the tactics.

Products | Portfolios | Programs | Projects



### Relating This to Our Exercise Dataset



## Core SPM Business Capabilities

Right-Sized Governance, Data Strategy, Visualizations and Insights, AI Enablement, Process Efficiency & Optimization **Portfolio Program** Work Strategy Planning and Coordination Task and Workflow Management Strategy Definition *Investment Intake Management* Strategic Hierarchy Strategic Planning **Execution and Delivery Development OKR** Definition **Investment Prioritization Quality Management Deployment** Value Tracking Workforce Optimization Risk and Issue Management Knowledge Management **Investment Funding** Resource Utilization Metrics and Performance Governance and Oversight Stakeholder Management Quality Assurance Continuous Planning Collaboration Continuous Improvement Financial Forecasting **Actuals Tracking** These persona activities will be involved in our group exercises today. Workload Management

These are some of the L1 and L2 business capabilities; L3 drills down into specific activities.

To bring this to life, however, we prefer to discuss and evaluate these capabilities through the lens of role-based personas.

### Persona-based Data Insights

What am I getting for my investments, and when?

Business





Strategy



Initiatives





**Funding** 

Data Required

Data Required

Data Required

Data Required



- · Cost of Service/Product
- Investment Roadmap Summaries
- Direct/Indirect Labor Cost
- Agile Delivery Costs
- Benefits Realization Metrics

Do our plans align with our commitments?



CFOs FP&A TBM Project Accounting



Budgets



Forecasts



Performance

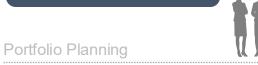
Financial



- Budgets & Forecasts
- Variances Analyses
- · Product/Service Tagging
- Resource Utilization / Capacity
- Benefits Realization Metrics

Are the right people Working on the right things?

Financial Planning



Portfolio Managers Product Line Leaders Operational Leaders Finance Partners



Capacity, Intake, Prioritization



Portfolio Backlogs

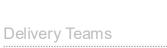


Roadmaps, Guardrails



- Demand Pipeline
- Resource/Team Capacity & Allocations
- Budgets & Forecasts
- Investment Taxonomy

Are we building things right and according to plan?





Project Managers
Product Owners
Delivery Leaders
Agile Teams/Developers



Program/Team Backlog



Execution



Measure & Grow



- Committed v. Completed
- Flow Metrics
- Quality & Value Metrics
- Dependencies / Blockers

## The Personas that Show Up in Our Exercise

- 1. Senior Executive: Responsible for overall results and success of the portfolio of work and for making data-driven decisions
- 2. Director of Strategy: Owns the enterprise Strategic Goals, Objectives, and Key Results, and responsible for reporting on alignment and progress
- 3. Resource/Delivery Manager: Owns the people executive on the work, and accountable for ensuring the right people are working on the right things, and that people are appropriately utilized
- **4. Finance Director**: Accountable for the enterprise Capex and Opex budget, responsible to monitor variances and ensure the plan of record is aligned with budget commitments
- 5. Program/Project Manager: Accountable for PMO process and data quality for the book of work, raising issues, and for updating investments according to strategic alignment and prioritization decisions and approved portfolio plans
- **6. Portfolio Manager**: Accountable for prioritization according to business constraints and producing portfolio scenarios and insights that enable business leaders to make data-driven decisions

# Continuous Planning and Value Delivery Lifecycle

Intake/Prioritization/Approval	\$ Planning	Performance Monitoring	Capacity & Work Planning	Delivery Execution & Actuals
Portfolio Management	Finance	Portfolio Sponsors	Project Management	Delivery Teams
Confidence in Investment and Delivery	Enhance Strategic Alliance with IT	Demonstrate Strong Financial Stewardship	Manage Planning & Forecasting Processes Efficiently	Automation in a Single Source of Record
<ul> <li>Increase confidence that investments are aligned to business objectives</li> <li>Insight into funding source, risk, strategy</li> <li>Reporting automation and insights around financials and delivery performance</li> <li>Governance and continuous planning</li> </ul>	<ul> <li>Improve financial transparency</li> <li>Increased credibility through greater IT spend governance</li> <li>Reporting automation that provides insightful reporting</li> </ul>	<ul> <li>Improve IT spend accountability</li> <li>Adjust spend as needs dictate</li> <li>Fund new initiatives with insights into opportunistic funds</li> <li>Insight into funding source, risk, strategy</li> </ul>	<ul> <li>Improve Finance collaboration and participation</li> <li>Drive more accurate forecasts / budgets and reduce variances from plan</li> <li>Forecast reporting automated and provide more time for analysis and insights</li> </ul>	<ul> <li>Remove reliance on spreadsheets</li> <li>Automate forecasting and reporting</li> <li>Practitioner specific tools to manage project and status (i.e., RAID) in a single source of record</li> </ul>

# Group Exercise

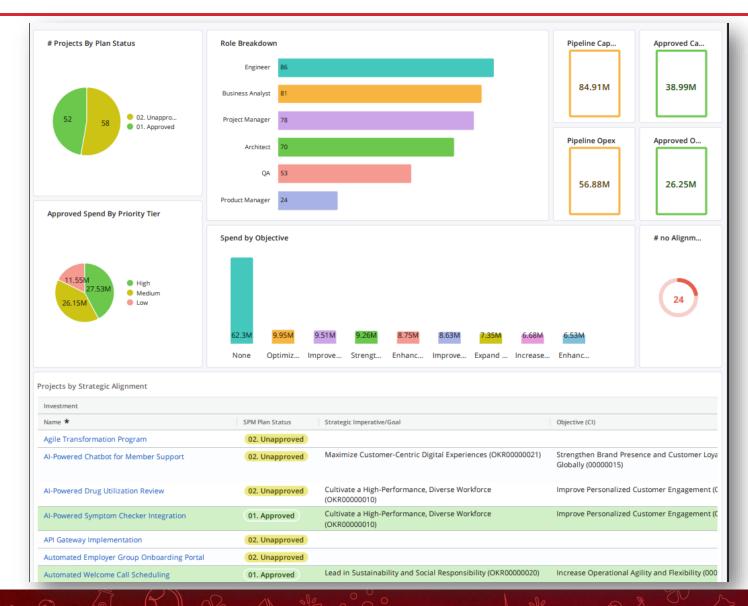
Overview and Objectives



## Group Exercise Parameters and Overview

- Each table will work together as a group, alternating tasks
- Goal is for each person in the group to have the opportunity to participate
- All groups will work from the same server and overall dataset, but with a unique login for each group, and a unique Roadmap instance for each group (details provided on handouts)
- Please only one login per table at a time; either pass around the laptop, or take turns logging in to perform your assigned task
- Facilitators will describe the scenario, exercise objectives, and business rules
- Outcomes will be reviewed and discussed via shared dashboards at the conclusion of the second session

## Group Exercise Parameters and Overview



# Group Exercise (BREAK: 2:20-2:30)

Part 1 Detailed Instructions (Handout)





# Group Exercise

Part 2 Detailed Instructions (Handout)



# Wrap-up

Insights, Call to Action, Q&A





# Insights and Takeaways

- What was that experience like for your group?
   Were there any unanticipated challenges or obstacles?
- Did you notice any similarities to the strategic planning processes in your organization?
- What is one key insight or idea that you can take back to your organization?



# Conclusion



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### Additional Resources

#### Articles/Webinars

https://www.gartner.com/smarterwithgartner/use-zero-based-prioritization-to-reevaluate-your-project-portfolio

https://www.pmi.org/learning/library/proven-project-portfolio-management-process-8503

https://www.mckinsey.com/capabilities/operations/our-insights/matching-the-right-projects-with-the-right-resources

https://www.stonyhill-it.com/post/it-s-not-all-gloom-doom-part-2

https://collaborate.scaledagile.com/template/try?id=52ADBEMQNAG4YPRXZJCA0YSACWAYEFNT

https://info.regoconsulting.com/top-ppm-trends-for-2023-december-2022

https://info.regoconsulting.com/clarity-lean-portfolio-management-nov-2021

https://info.regoconsulting.com/the-art-of-annual-planning-july-2023

https://info.regoconsulting.com/the-art-of-annual-planning-tracking-progress-and-performance-part-2-october-2023

#### **Books**

Accelerate: Building Strategic Agility for a Faster-Moving World, John P. Kotter

Out of the Crisis, W. Edwards Deming

Value Stream Mapping: How to Visualize Work and Align Leadership for Organizational Transformation, Martin/Osterling

The 4 Disciplines of Execution, McChesney/Covey/Huling

#### SAFe

https://scaledagileframework.com/lean-portfolio-management/

https://scaledagileframework.com/portfolio-flow/

https://scaledagileframework.com/roadmap/

https://info.regoconsulting.com/safe-expand-to-the-value-stream-may-2022

#### Personal Growth

From Strength to Strength, Arthur C. Brooks

The Seven Spiritual Laws of Success, Deepak Chopra

The Last Arrow, Erwin McManus

Atomic Habits, James Clear

The Art of Action, Stephen Bungay

# Questions?



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**✓ Completion**: 12 units per certification track

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- Click on Maintain My Certification
- Click on Visit CCR's button under the Report PDU's
- Click on Report PDU's
- Click on Course or Training
- Class Provider = Rego Consulting
- Class Name = Rego University
- Course **Description**
- Date Started = Today's Date
- Date Completed = Today's Date
- Hours Completed = 1 PDU per hour of class time
- Training classes = Technical
- Click on I agree and Submit



Let us know how we can improve! Don't forget to fill out the class survey.



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