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SAN DIEGO • 2023

Administrator | Advanced

Your Guides:

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Agenda

- Introduction
- Objects, Attributes and Views/Fields
- Studio and Modern UX
- Introduction to SQL
- Lookups, Queries and Portlets
- Introduction to Workflows (Processes)
- XOG (XML Open Gateway)
- REST API

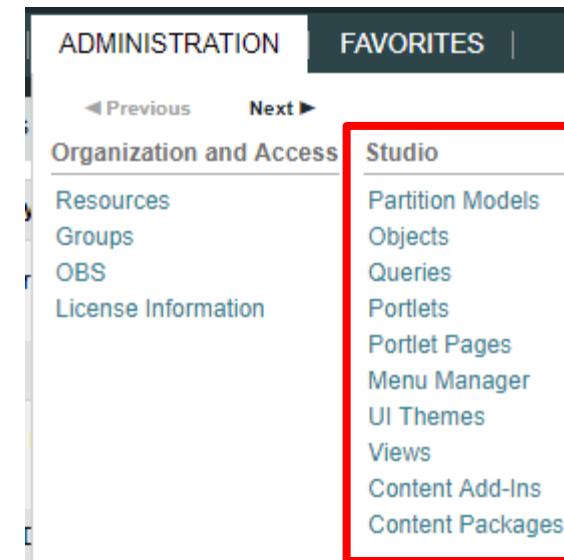
Introduction



Objects, Attributes and Views/Fields

Clarity Studio

- Studio is the interface used to create new or modify existing components and customize the UI to meet the needs of your organization.
- A full license is required to use this functionality and users must have a variety of related security rights (Administration-Studio, Create/Edit Objects, Portlets, Pages, etc).
- Studio is accessed via the Administration menu



Objects

- Objects are the major functional components of Clarity
- Objects define the attributes (fields), subpages (links), page layout, and views that make up your configured instance of Clarity
- In addition to the stock objects delivered with the system, you can create custom objects. Custom objects are essentially tables inside the database that begin with “ODF_CA”
- Use the default objects or create custom objects and sub-objects to manage information for specific business needs
- Once you create an object, add attributes, links, and actions and set up the views

Objects (continued)

- Each object has four distinct pieces you can configure
 - Properties
 - Attributes
 - Links
 - Views
- Things to remember
 - You can only delete Custom Attributes
 - Attributes need an API Attribute ID to show in the New UX
 - Adding more than 100 custom attributes to a single custom object may impact performance
 - A hierarchy with a maximum of three levels of objects can be created, and allow child objects to inherit properties and access rights from parent objects

Objects: Types

- Stock Objects
 - Primary Standard Objects
 - Project
 - Task
 - Team
 - Resource
 - Company
 - Application
- Custom Objects
 - Master Objects
 - Sub-Objects

Objects: Investment Object

- The Investment object is a special component that provides the ability to define attributes one time and share them across select OOTB objects
- These objects “inherit” attributes from the Investment object:
 - Project, Idea, Other Work, Application, Asset, Product, Service
 - Modern UX Custom Investments
- Streamlines the creation process and ensures consistency across objects
- You may re-label attributes on shared objects if needed (ID remains the same)
- Attributes defined at the investment level are available to the stock objects noted above but are not required
- You must make updates to Investment attributes **at the Investment level**

Attributes

- Attributes are the fields on an object that store information
- The attributes of each object are available on the Attribute screen within the object
- Many attributes are delivered out-of-the-box, but you can create additional attributes using Studio
- Once created, you can organize and place attributes:
 - Classic UI: on views and portlets and use for reporting
 - Modern UX: Views and Blueprints
 - Example: “Start Date” is an attribute of the project object
- Details on the various data types can be found in the Studio Developer Guide

Attribute Data Types

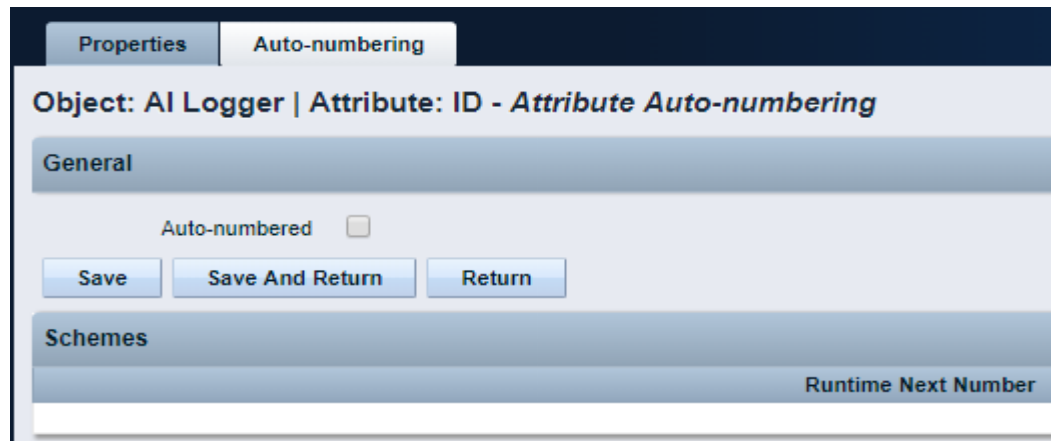
- When creating attributes, the following data types are available:
 - String (2000-character maximum)
 - Large String – Plain Text
 - Large String – Rich Text
 - Number
 - Calculated
 - Money (includes currency code)
 - Boolean (checkbox)
 - Date
 - Lookup (related lookup needs to be available - create prior to creating attribute)
 - Multi-Valued lookup (same note above applies)
 - Attachment
 - Time-varying
 - URL (Links to actual data)
 - **Rich Text (Only available in MUX)**

Calculated Attributes

- A Calculated attribute displays a dynamic, read-only value
- Values are calculated from other existing attribute values
- Values are calculated every time the user accesses or refreshes the page
- These values **are not stored** in the database
- Calculated attributes can only read the following data types :
 - **Number**: Use this data type to calculate a number value like a sum or average
 - **String**: Use this data type to concatenate two or more text values
 - Example: concatenate the value of the attribute “created_by” and the constant “2007” to produce a result of “ssmith 2007”
 - **Date**: Use this data type when you need to calculate dates using basic arithmetic or to provide the current date
- NOTE – You cannot delete source attributes used in a calculated attribute!

Attributes: Auto-Numbering

- Clarity provides the ability to create your own numbering/naming scheme for object instances (PRJnnnnn, APPnnnnn, etc)
- The scheme can be numeric or a mixture of characters and numbers
- Two out-of-the-box attributes that are commonly auto-numbered are “Name” and “ID”
- Configuration is done via the Auto-numbering tab on the attribute detail



Attributes: Exercise

- Create a new custom sub-object to the project object
 - Administration -> Objects
 - Click New and fill out the required fields

Object Name: Meaningful name summarizing the object function

Object ID: Use a standard naming convention; many start with a customer ID + “_” (special characters and spaces should not be used in IDs)

Master or Subobject

- Choose **Master** if object is to be standalone
- Choose **Subobject** if object is to be accessed via another object (1 to many relationship)
 - Choose the Master object by using the browse button

Create Object Definition

Object Name

Object ID

Content Source Customer

Description

Master or Subobject Master

Partition Model

Subobject

Master Object

Event Enabled

Copy Enabled

Export Enabled

View All Enabled

API Enabled (Once the value is enabled, it cannot be disabled.)

Object Extension (An object created with an extension cannot be deleted.)

Save Save And Return Return

- Select the following checkboxes if they apply
 - **Event Enabled:** Specifies that the process engine is notified of object instances that are created or updated. (If a process needs to get driven off the object).
 - **Copy Enabled:** Specifies that copies can be made of the object instances.
 - **Export Enabled:** Specifies that object instances can be exported to XML.
 - **View All Enabled:** Specifies that the object instances can have a view containing all properties, subobject lists, and page portlets that can be personalized on a single page.
 - **API Enabled:** Allows custom objects that are a sub object of projects/investments to show in the New UX.
 - **Include in Datawarehouse:** Enabled the object to be available in the DWH.
 - **Object Extension:** Used to create custom Investments, by associating to the Investment Object.

Attributes: Exercise (cont.)

- Notice the default fields included in the newly created object

Properties | **Attributes** | Linking | A

Object: Training Object - Attributes

Attribute Name

Attribute Display

<input type="checkbox"/>	Attribute	Descript
	Created By	
	Created Date	
	ID	
	Last Updated Date	
	Name	
	Page Layout	Page Layout
	Partition	Code that identifies the
	Updated By	

Created By and Created Date: Keep track of who and when the record was created.

Last Updated By and Updated By: Keep track of the last person who updated the record and when.

** Note: Outside of custom objects there are OOTB jobs / processes that will skew the results of the last updated by and date fields, as the application often makes updates to the record.

Page Layout: Each object defaults to a standard layout with tabs such as Properties, Processes, and Audit. This can be customized by adding a new custom page layout. (Details later on)

Name and ID: Used to identify the record; Name can be repeated multiple times while the ID has to be unique. Auto-numbering is often used to force that uniqueness and standardization.

Attributes: Exercise (cont.)

- Add 3 or 4 attributes of different varieties to your new custom object
 - Click New and fill out required fields as well as Data Type

Attribute Name

Attribute ID
(ID must be alphanumeric, underscore is permitted. It must not be a SQL or Clarity reserved word.)

Description

Data Type

Default Value

Maximum Size
(The maximum size is 2000. For 3 byte Unicode the actual maximum size is 1333.)

Populate Null Values with the Default

Value Required

Presence Required

Read-Only
(In order to make an attribute read-only a default must be selected)

API Attribute ID
(This is the attribute id used in the REST API. Set this to make the attribute available via the REST API.)

Attribute Name: Name of attribute (display name can be changed later in fields if need be)

Attribute ID: Unique ID for attribute (spaces and special characters not allowed)

Description: Meaningful explanation for attribute usage

Data Type: Type of attribute

Lookup: Only shows up for “Lookup” and “Mutli Valued Lookup” types

Default: Default value to populate attribute with (if applicable)

API Attribute ID: Required for field to show in New UX. Only available if Object is API Enabled

Attributes: Exercise (cont.)

- Select the following checkboxes if they apply:
 - **Populate Null Values with the Default:** If an attribute is added after instances have already been created, this will populate the existing records with the default value.
 - **Value Required:** Specifies whether a value is required for the attribute.
 - **Presence Required:** Specifies that the attribute always appears in the Edit Properties view.
 - **Read-Only:** Specifies that a user cannot make changes to the value in the attribute.
 - **Include in the Datawarehouse:** Include the field in the DWH schema.
 - **Attribute API Alias:** Alias to enable the attribute through REST API.



Populate Null Values with the Default

Value Required

Presence Required

Read-Only
(In order to make an attribute read-only a default must be selected)

= Required = Enter Once = Unique

Attributes: Exercise (cont.)

- Auto-number the ID attribute
 - Select the auto-numbering tab
 - Check the “Auto-numbered” box and click “Save”
 - Select Scheme -> Edit

Properties | Auto-numbering

Object: Training Object | Attribute: ID - *Attribute Auto-numbering*

General

Auto-numbered

Save Save And Return Return

Schemes

Partition: System ▾

Partition	Runtime Next Number	Scheme
System	00000001	[Edit]

Attributes: Exercise (cont.)

- The default segment type is numeric, but this can be modified to include text characters as well.

Object: Training Object | Attribute: ID | Partition: System - *Auto-numbering Scheme*

General Information

Scheme Name System Default

Partition System

Next Number 00000001

Status Active

Segments

<input type="checkbox"/>	Type of Segment	Text Value	Counter Starting Number	Counter Length	Auto-extended
<input type="checkbox"/>	Numeric Counter		00000001	8	✓

= Required

- Select “New” and set Type of Segment = “Text” and type the text value into “Value” field.
- Click Save and Return.

Segment Properties

Type of Segment

Value

Attributes: Exercise (cont.)

Object: Training Object | Attribute: ID | Partition: System - Auto-numbering Scheme

General Information

* Scheme Name System Default

Partition System

Next Number 00000001TRN

Status Active

Note the new numbering scheme

Segments

<input type="checkbox"/>	Type of Segment	Text Value	Counter Starting Number	Counter Length	Auto-extended
<input type="checkbox"/>	Numeric Counter		00000001	8	✓
<input type="checkbox"/>	Text	TRN		3	

New Delete Reorder Save Save And Return Return

- The new scheme defaults into the order it was entered. To reorder to have the text in front select “Reorder” and move the segments accordingly.
- Select “Save and Return.”

Reorder Auto-numbering Scheme Segments

Scheme Segments

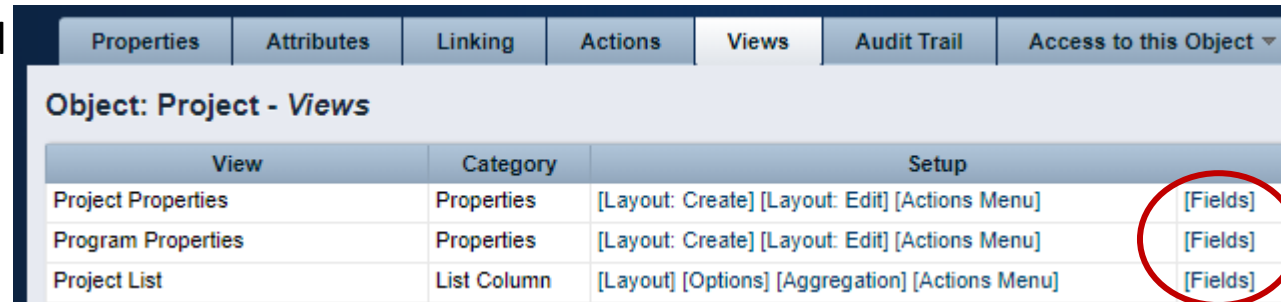
Text(Next Value: TRN)

Numeric Counter(Next Value: 00000001)

Save Save And Return Return

Fields and Views

- Fields are representations of the available attributes which are placed onto screens and list views
- Field names can be different than the attribute (reabeled)
- They provide additional options and allow flexibility in view configuration:
 - Browse vs Pull-Down (for lookups)
 - Hints and Tooltips
 - Size of the field on the screen and text boxes
 - Default value
 - Required (even if NOT required)
 - List alignment
 - List column width
 - List word wrapping



Properties	Attributes	Linking	Actions	Views	Audit Trail	Access to this Object ▾
Object: Project - Views						
View	Category	Setup				
Project Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Program Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Project List	List Column	[Layout]	[Options]	[Aggregation]	[Actions Menu]	[Fields]

Fields: Adding to a Screen

- Fields can be added or removed on the Create and Edit screens

Properties	Attributes	Linking	Actions	Views	Audit Trail	Access to this Object
Object: Project - Views						
View	Category	Setup				
Project Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Program Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Project List	List Column	[Layout]	[Options]	[Aggregation]	[Actions Menu]	[Fields]

Page > Section	Level
[Create Asset Properties]	Page
+ General	Section
+ Detail	Section
+ Attachements	Section
+ OBS	Section

Create Sections Delete Return

Page > Subpage	Level
[Edit Asset Properties]	Page
+ Asset Summary	Subpage
+ Schedule & Performance	Subpage
+ Alignment & Risk	Subpage
+ Financial Summary	Subpage
+ Compliance	Subpage
+ Settings	Subpage

Create Subpages Delete Return

Fields: Adding to a List

- Fields can also be added or removed on the List view

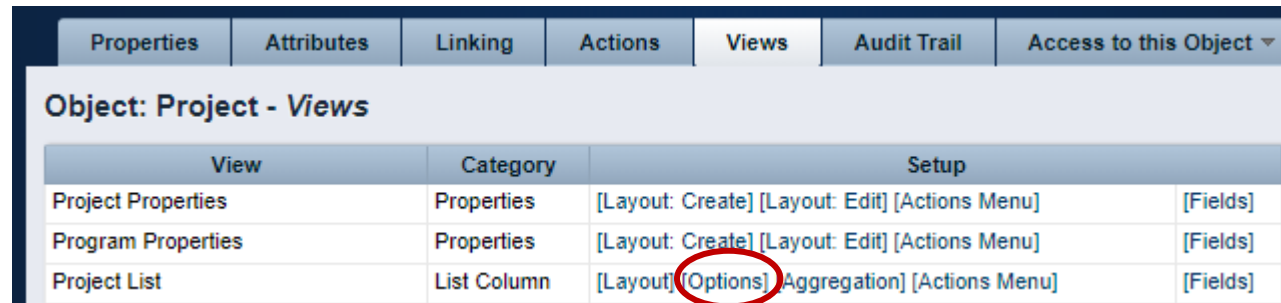
Properties	Attributes	Linking	Actions	Views	Audit Trail	Access to this Object ▾
Object: Project - Views						
View	Category	Setup				
Project Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Program Properties	Properties	[Layout: Create]	[Layout: Edit]	[Actions Menu]	[Fields]	
Project List	List Column	[Layout]	Options]	[Aggregation]	[Actions Menu]	[Fields]

Column Layout

Available Columns		Selected Columns
Actuals for Labor Resources		ID
Actuals Sum for Labor Resources		Compliance
Alignment		Value Metrics
Architectural Fit		Gray Bar
Billing Currency Code		Related Idea
Blueprint		Approved Flag
Blueprint Active ID		Status
Board Plan	➔	Progress
BTM Integration		Start
Budgeted Benefit	➔	Finish

Fields: List Options

- Consider the following List view options to improve the user experience:
 - Rows per Page
 - Allow Configuration
 - Filter results



View	Category	Setup
Project Properties	Properties	[Layout: Create] [Layout: Edit] [Actions Menu] [Fields]
Program Properties	Properties	[Layout: Create] [Layout: Edit] [Actions Menu] [Fields]
Project List	List Column	[Layout: Options] [Aggregation] [Actions Menu] [Fields]



Display Options

Secondary Value Display Mouseover only
 Mouseover and redline text
(Used when any list column field displays a secondary value)
 Show Null Secondary Values

Filter Automatically show results
 Do not show results until I filter

Rows per Page 50 ▼

Highlight Row by Attribute Approved Flag
(A row will be highlighted when this attribute is not zero)

Display Currency Code in Column
(Applies when only a single currency is active)

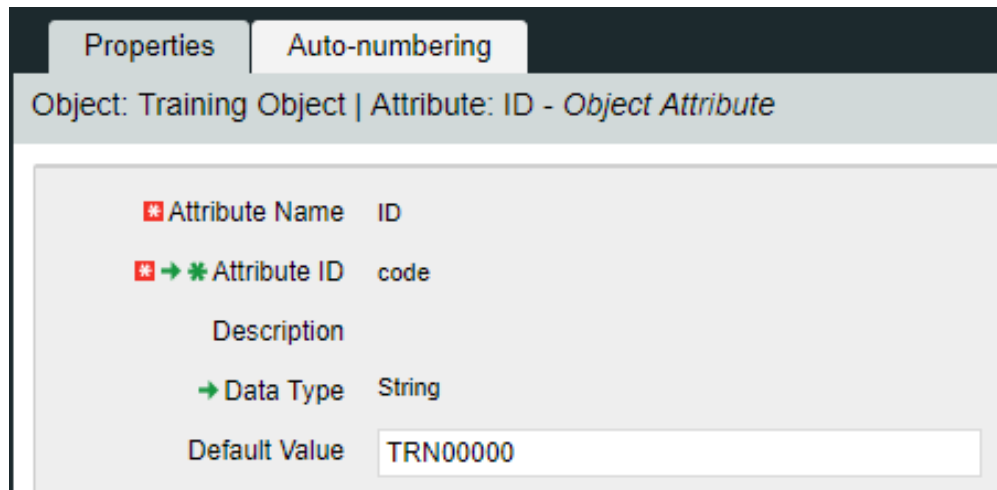
Allow Configuration

Allow Label Configuration

Attribute Value Protection Use display conditions and secured subpages to protect attribute values on this list
 Use only secured subpages to protect attribute values on this list
 Display all attribute values on this list

Fields: Exercise

- Using the new object do the following:
 - Modify field “ID” to make read-only
 - Navigate to Administration -> Objects -> <Object Name> -> Attributes
 - Select the ID field and open. Set a default value. Click Save and Return.

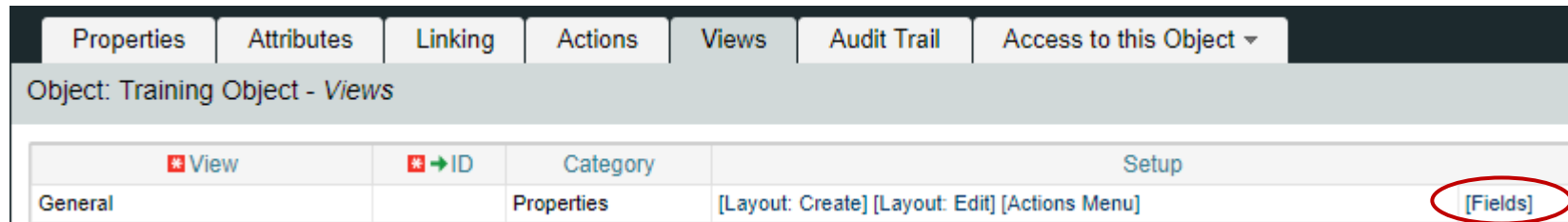


The screenshot shows a software interface with two tabs: 'Properties' and 'Auto-numbering'. The 'Auto-numbering' tab is active. Below the tabs, the text 'Object: Training Object | Attribute: ID - Object Attribute' is displayed. The main area contains a list of attributes with the following details:

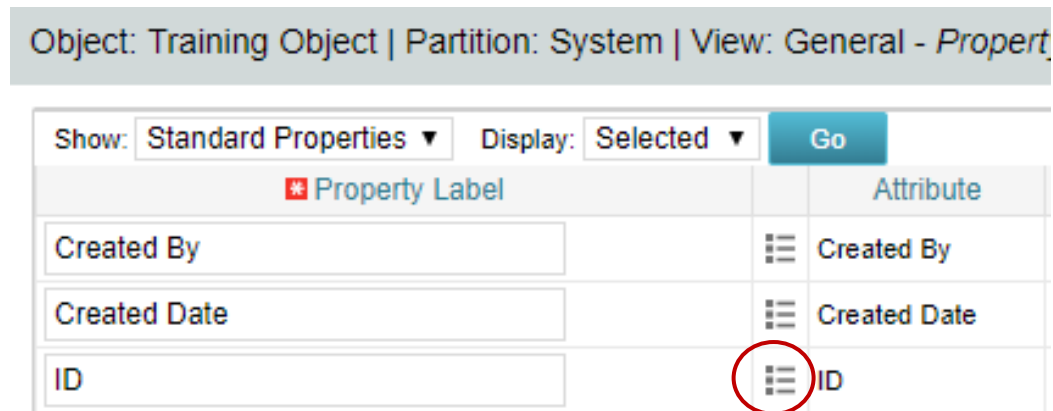
* Attribute Name	ID
* → * Attribute ID	code
Description	
→ Data Type	String
Default Value	<input type="text" value="TRN00000"/>

Fields: Exercise (cont.)

- Select “Views” tab
- On the General -> Properties line click the “Fields” link



- Click on the properties icon next to the “ID” field



Fields: Exercise (cont.)

- Select the “Hidden” checkbox

Object: Training Object | Partition: System | View: General - *Property Field*

Attribute	code
Data Type	String
* Property Label	<input type="text" value="ID"/>
Display Type	<input type="text" value="Text Entry"/>
Hint	<input type="text"/>
Hint Position	<input type="text" value="Below"/>
Tooltip	<input type="text"/>
Attribute Default	TRN00000
Override Default Value	<input type="text"/>
Width	<input type="text" value="20"/>
Value Required	<input checked="" type="checkbox"/>
Enter Once	<input type="checkbox"/>
Hidden	<input type="checkbox"/>

(In order to make a property field hidden a default must be selected.)

Fields: Exercise (cont.)

- Make one of the new attributes “Required” within the field properties
 - Navigate to Administration -> Objects -> <Object Name> -> Attributes
 - Select a field (newly created) and open properties.
 - Select the “Value Required” checkbox and click “Save.”

Object: Training Object | Attribute: Description - *Object Attribute*

Attribute Name	Description
Attribute ID	v_desc
Description	
Data Type	String
Default Value	
Maximum Size	2000 <small>(The maximum size is 2000. For 3 byte Unicode the actual maximum size is 1333.)</small>
Populate Null Values with the Default	<input type="checkbox"/>
Value Required	<input checked="" type="checkbox"/>

Fields: Exercise (cont.)

- Add a hint for entering one of the values and place it below the field.
 - Navigate to Administration -> Objects -> <Object Name> -> Views
 - From the General -> Properties line click on “Fields”
 - Choose a field that you want to add some verbiage to help the user when entering information.
 - Add verbiage to the “Hint” text box and choose a position.

Object: Training Object | Partition: System | View: General - *Property Field*

Attribute	name
Data Type	String
* Property Label	<input type="text" value="Name"/>
Display Type	Text Entry ▼
Hint	<input type="text" value="Enter the name"/>
Hint Position	Below ▼

Actions

- Object actions are individual operations that can be selected to be done from either the list or properties view within an object instance
 - Examples of actions are the ability to run a report (only Business Objects), initiate a process instance, copy an object instance, etc.
- Each object has some default actions available to them
- To utilize an action the action menu needs to be configured
 - Within an object this is located within the “Views” tab and by clicking on “Actions Menu” for the specific view being configured
- Actions and the associated menus can be renamed as needed

Studio and Modern UX

Administration in the Modern UX

- The Modern UX Administration is more functional than technical. It can be managed by any user with a good functional understanding of Clarity.
- While some administration activities are done in the Classic Clarity UX, others are available only in the Modern UX.
- Administrators must have a good understanding of what they want to expose and to whom they wish to make functionality available to make best use of the Classic and New functionality.
- Studio Objects and Attributes are available in the Modern UX, they only need an API Field ID to be configured.

Enabling Attributes for the Modern UX

- For custom attributes to be able to be viewable/editable in the Modern UX, their API Attribute ID must be populated.
- Access your custom attributes on the object to which they belong, and populate this value to ensure the attributes may be utilized in the Modern UX.
 - Go to Administration -> Objects -> Select the appropriate object
 - Select *Attributes* Tab
 - Select Desired Attribute
 - Populate *API Attribute ID* and **Save**.

The screenshot shows the 'Clarity PPM' Administration interface. The breadcrumb trail is 'Home > Administration > Favorites'. The current page is titled 'Object: Project | Attribute: Project Kickoff Meeting Complete - Object Attribute'. Under the 'General' tab, the following fields are visible:

- Attribute Name:** Project Kickoff Meeting Complete
- Attribute ID:** huss_pk
- Description:** (empty text box)
- Data Type:** Lookup - Number
- Lookup:** Yes or No
- Default:** (empty text box)
- Populate Null Values with the Default:**
- Value Required:**
- Presence Required:**
- Read-Only:** (In order to make an attribute read-only a default must be selected)
- API Attribute ID:** PKMeeting (This is the attribute id used in the REST API. Set this to make the attribute available via the REST API.)
- Include in the Data Warehouse:**
- Include in the Data Warehouse Trending:**

Note: You must API-Enable OBS attributes for them to be utilized in filters, views, etc.

Basic Components Modern UX

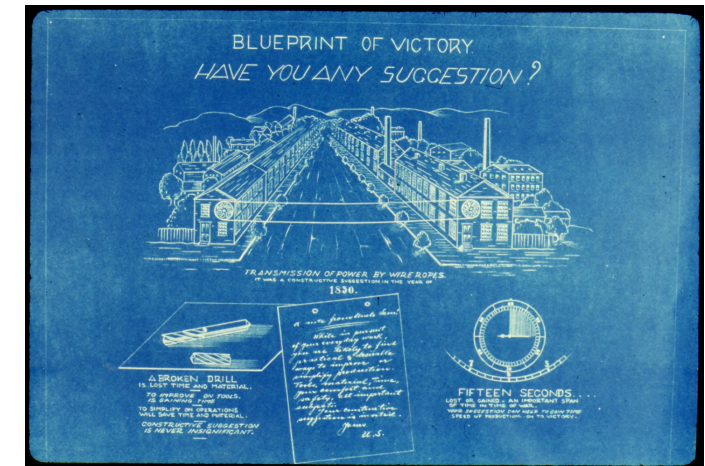
- Blueprints
 - Modules
 - Views
 - Channels
 - Actions
 - Business Rules
- Field Level Security
- Pages (Dashboards)
- User Personalization
 - Views
 - Picklists

Blueprints

- Blueprints
 - Modules
 - Views
 - Channels
 - Actions
 - Business Rules

Overview

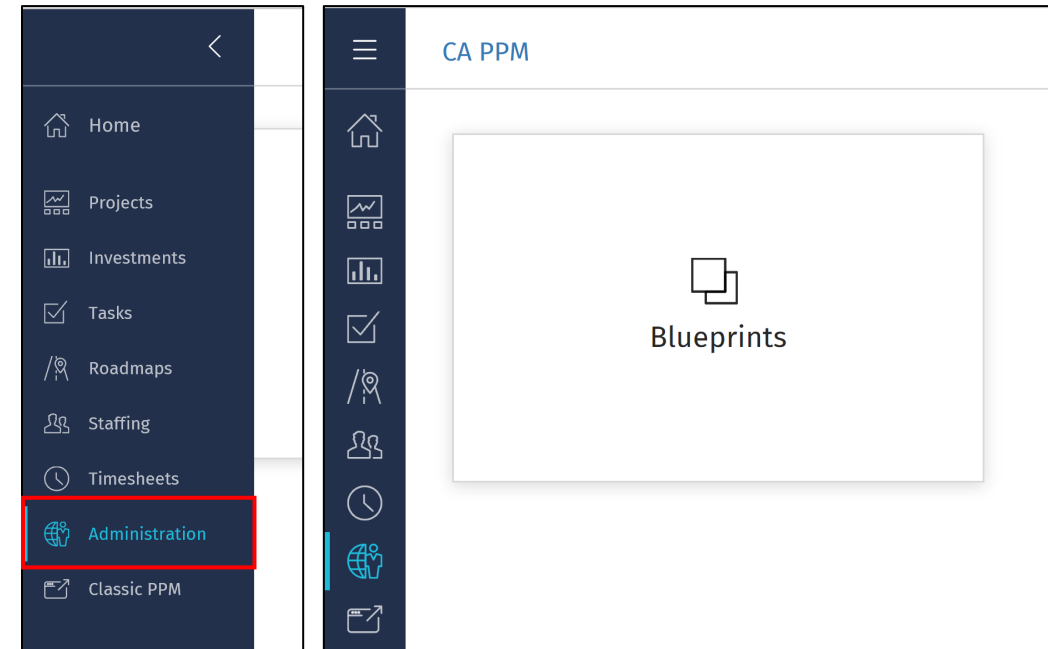
- Blueprints are configurable layouts in the New User Experience
- Blueprints can be used (might vary depending on version):
 - Projects
 - Ideas
 - Custom Investments
 - Custom Objects
 - Hierarchy
 - Roadmaps
 - Agreements
 - Pages
- Depending on the Blueprint type options might vary, but in general Blueprints can:
 - Allow admins to customize the look and feel of Edit Views, Add Modules, Add Channels
 - Impact how certain investments are created from templates
 - Implement Rules to enforce validations like required fields in Objects and Subobjects (16.0.3)
 - Configure Actions to run processes within MUX



Configuring Blueprints

Navigation

- To have the ability to view and update Blueprints a user requires the following security rights
 - Blueprint – Create Copy, Blueprint - Delete – All, Blueprint – Edit – All, and/or Blueprint – View – All
1. Once in the New User Experience, Click on the ‘Administration’ Icon
 2. Click on the ‘Blueprints’ tile
 - Here you will see the list of Blueprints create in the system



Blueprint List View

- Here you will see a list of the Blueprints that have been created in the system
 - The list is filterable; can filter by Blueprint type (e.g., Idea vs. Project vs. Custom Investments)
- There are multiple options for a Blueprint
 - Copy – Create a new Blueprint which is a one for one copy
 - Rename – Rename the Blueprint
 - Delete – Delete the Blueprint
 - Make Default
 - Any newly created Idea or Custom Investment will inherit this Blueprint.
 - Projects not created from a template will inherit this Blueprint

BLUEPRINT	TYPE	LAST USED	USING	MODIFIED...	MODIFIED	PUBLISHED
> CA PPM - Project Te...	Project	Sep 21, 2018	1	PPM Admi...	Jan 11, 2019	Sep 21, 2018
> CA PPM Administrati...	Project	Sep 21, 2018	1	Sara Garvey	Oct 5, 2018	Oct 5, 2018
> IT Blueprint	Project	Mar 18, 20...	1	Sara Garvey	Jan 8	
> Rego Blueprint	Project	Jan 16, 2019	23	PPM Admi...	Jan 1	
> Standard Project	Project	Aug 1, 2018	7	PPM Admi...	Jan 11, 2019	Aug 23, 2017
> Training Project Blu...	Project		0	Mike Poko...	Jan 16, 2019	Jan 16, 2019

Blueprint List View cont.

- Next to the Blueprint name are Blue or White Boxes which indicate if the Blueprint has unpublished changes
 - Blue – Unpublished Changes
 - White – Published
- Nested under each Project Blueprint are the Templates that have been associated to it
 - This association is changed by simply dragging and dropping the template
- Templates marked as Standard may not be edited. To edit them, first make a copy.

BLUEPRINT	TYPE	LAST USED	USING	MODIFIED BY	MODIFIED	PUBLISHED
> CA PPM - Project Templ...	Project	Sep 21, 2018	1	PPM Admini...	Jan 11, 2019	Sep 21, 2018
✓ CA PPM Administration	Project	Sep 21, 2018	1	Sara Garvey	Oct 5, 2018	Oct 5, 2018
CA PPM Admin Template		Sep 21, 2018				
✓ IT Blueprint	Project	Mar 18, 2018	1	Sara Garvey	Jan 8, 2019	Jan 8, 2019
> Rego Blueprint	Project	Jan 16, 2019	23	PPM Admini...	Jan 11, 2019	Jan 11, 2019
> Standard Project	Project	Aug 1, 2018	7	PPM Admini...	Jan 11, 2019	Aug 23, 2017
> Training Project Blueprint	Project		0	Mike Pokorny	Jan 16, 2019	Jan 16, 2019

Properties Tab

- On Project Blueprints, there are 3 main concepts that can be edited. We will go more in-depth later on these topics.
 - Details – This is the main details or properties page for the Project/Custom Investment Type. Here you can add or remove fields and sections. You can also move and resize fields by dragging and dropping them.
 - Visuals – These are the icons on the Project Tiles. There can be a maximum of 3, but there is a minimum of 1 required. Currently, these are only available for the Project Blueprints.
 - Modules – These are the supporting “pages” that can be added or removed from the Project. The modules include functionality like Financials, Teams, Risk, Issues, Changes, etc. Currently, these are only available for Project Blueprints.
- By clicking the Edit button, you will be taken Edit Mode where you will be able to modify the different Blueprint topics.

CA PPM Training Project Blueprint

Published: Jan 16, 2019

MP Hi, Mike

← DETAILS VISUALS MODULES EDIT

PROJECT SUMMARY

PROJECT NAME * PROJECT ID *

PROJECT TYPE WORK STATUS START * FINISH *

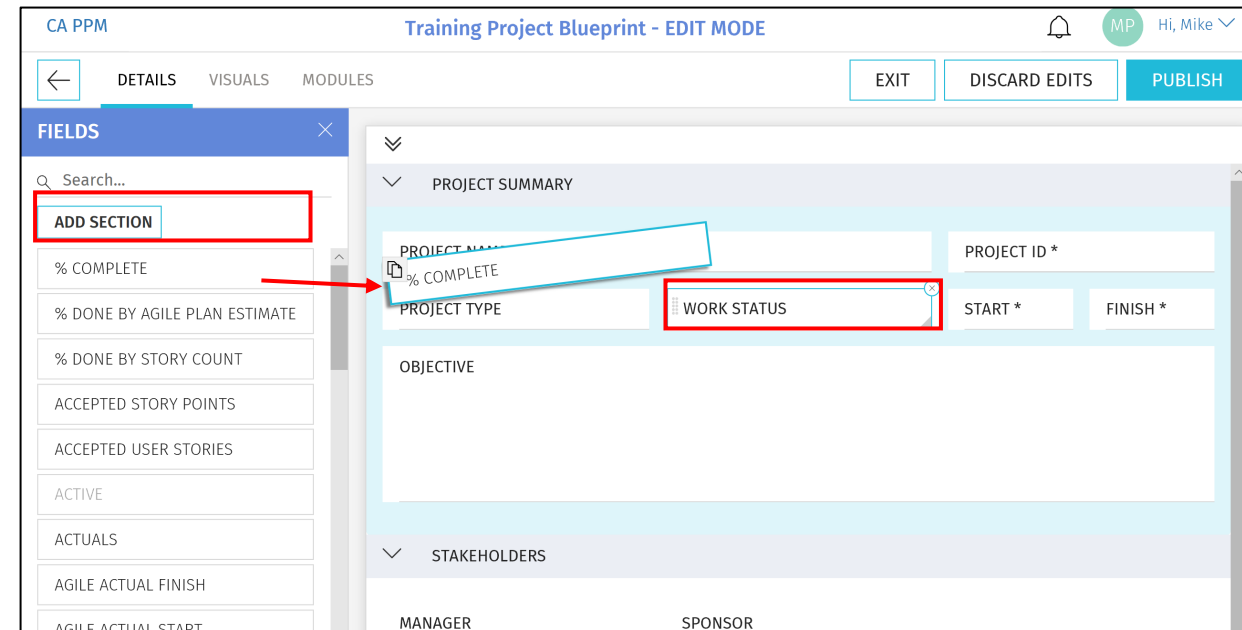
OBJECTIVE

STAKEHOLDERS

MANAGER SPONSOR

Details

- Fields Pane
 - Location of the fields you can add to the sections of your Details
 - By default, it contains a list of out-of-the-box Project and Investment fields
 - Custom fields and sub-objects can be added and will be covered later
 - Fields that already exist on your Blueprint are greyed out
 - Click the Add Section button to add a new section to the Details
- Fields
 - Add or Move a field by simply dragging and dropping the field into a section
 - Remove a field by clicking the X in the top right-hand corner of the field
 - Resize the field by dragging the bottom right-hand corner of the field



Note: The following attribute types are not compatible with the New User Experience: Custom Time-Scaled Value (TSV), Attachments, and URLs

Details cont.

- Details Options
 - Exit - Allows you to save your changes without Publishing the new view to Users
 - Discard Edits – Removes the change you have made
 - Publish – This Publishes the new view the users for the Projects associated to this Blueprint

CA PPM Training Project Blueprint - EDIT MODE

MP Hi, Mike

← DETAILS VISUALS MODULES

EXIT DISCARD EDITS PUBLISH

FIELDS

Search...

ADD SECTION

% COMPLETE

% DONE BY AGILE PLAN ESTIMATE

% DONE BY STORY COUNT

ACCEPTED STORY POINTS

ACCEPTED USER STORIES

ACTIVE

ACTUALS

AGILE ACTUAL FINISH

AGILE ACTUAL START

PROJECT SUMMARY

PROJECT NAME

PROJECT ID *

% COMPLETE

PROJECT TYPE

WORK STATUS

START *

FINISH *

OBJECTIVE

STAKEHOLDERS

MANAGER

SPONSOR

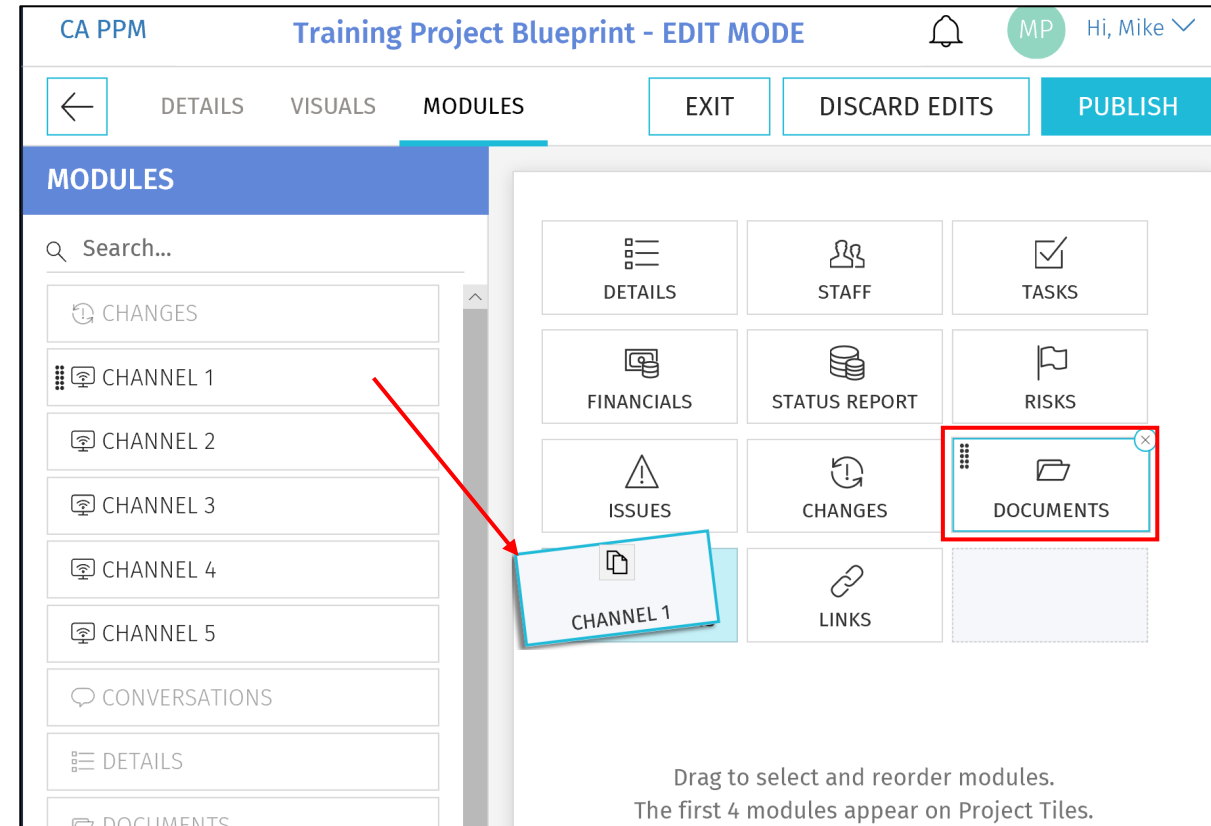
Visuals (Projects Only)

- Visuals are displayed on the Project Tiles
- Currently, there are 10 out-of-the-box Visuals to choose from
- Add or Move a Visuals by simply dragging and dropping it
- Remove a Visual by clicking the X in the top right-hand corner of the icon

The screenshot shows the 'Training Project Blueprint - EDIT MODE' interface. The top navigation bar includes 'CA PPM', 'Training Project Blueprint - EDIT MODE', a notification bell, and a user profile 'MP Hi, Mike'. Below the navigation bar are tabs for 'DETAILS', 'VISUALS', and 'MODULES', along with 'EXIT', 'DISCARD EDITS', and 'PUBLISH' buttons. The 'VISUALS' section is active, displaying a search bar and a list of 10 visual options. The canvas on the right shows three visual tiles: '% COMPLETE', 'BUDGET SPENT', and 'NEXT MILESTONE'. A blue box highlights the '% COMPLETE' visual in the list, and a red box highlights the 'NEXT MILESTONE' visual on the canvas. A blue box also highlights the 'NEXT MILESTONE' visual on the canvas, with an arrow pointing from the '% COMPLETE' visual in the list to it.

Modules

- Once inside of a Project, Modules are displayed across the top
- The first 4 Modules will also be displayed on the Project Tile for direct navigation to that Module
- There are 12 core Modules which are not configurable and provide project functionality like financials, team, task, etc.
- In addition to the core Modules, there are configurable Channels and the ability to add custom sub-objects



Modules – Channels

- Channels are configurable Modules that can be directed to other internal PPM locations, external applications, or external URLs
- Users can stay directly in their Project and get the additional pertinent information
- Configuration
 - Channel Name – The name displayed to the user
 - Channel URL – The URL where the channel will navigate
 - Referrer URLs – These are additional URLs need for navigation like authentication
- The URL fields accept various parameters to send as query strings to other apps and/or options to interact with the Classic UI

The screenshot displays the CA PPM interface for the 'ACME Project'. The top navigation bar includes 'STATUS', 'STATUS REPORT', 'SHAREPOINT', 'CLASSIC PPM', 'SMARTSHEET', and 'POWERBI REPO...'. The main content area shows a project plan table with columns for Task Name, Duration, Start, Finish, % Complete, Staffing Size, Status, and Assignee. A 'MODULES' panel is open, showing a list of modules including 'CHANGES', 'CHANNEL 1-5', 'CONVERSATIONS', 'DETAILS', 'DOCUMENTS', 'FINANCIALS', and 'ISSUES'. A 'Configure - Smartsheet' dialog box is visible, allowing users to set the 'CHANNEL NAME' (Smartsheet), 'CHANNEL URL' (https://app.smartsheet.com/b/publish?EQBCT=xxxxxxxxxxxx), and 'REFERRER URLS' (Comma Separated).

Task Name	Duration	Start	Finish	% Complete	Staffing Size	Status	Assignee
- Initiation	14d	12/28/15	01/14/16	100%			
Detailed Requirer	6d	12/28/15	01/04/16	100%	4 people	Green	Mike
Hardware Requir	5d	01/05/16	01/11/16	100%	4 people	Blue	Ed
Final Resource P	2d	01/12/16	01/13/16	100%	4 people	Yellow	Ba
Staffing	1d	01/14/16	01/14/16	100%	4 people	Yellow	Ed
- Development							
Technical Requir							
Database Develo							
API development							
UI Client develpr							
- Testing							
Operations							
Hardware procure							
Hardware configu							
System Testing							
- Launch							
Deployment Test							
Perf and Scalabili							

Modules – Custom Sub-Objects

- Custom sub-objects of Projects, Ideas or Custom Investments as a Module in the New User Experience
- Check the “API Enabled” checkbox on the existing custom object or a new custom object
 - Once this is checked and saved, it can’t be undone
- After saving, an API Attribute ID will be automatically created for the object and it will be available as a Module

The screenshot displays the configuration interface for a custom sub-object. The top section, titled 'Subobject', shows the 'Master Object' set to 'Project'. Below this are several checkboxes: 'Event Enabled', 'Include in the Data Warehouse', 'Copy Enabled', 'Export Enabled', and 'View All Enabled', all of which are currently unchecked. The 'API Enabled' checkbox is checked and highlighted with a red box; a note below it states '(Once the value is enabled, it cannot be disabled.)'. At the bottom of this section are 'Save' and 'Save And Return' buttons.

The middle section, titled 'Object: Test Sub Object - Properties', shows the following details:

- Object Name: Test Sub Object
- Object ID: test_sub_prj_obj
- API Attribute ID: custTestSubPrjObjs (highlighted with a red box)
- Content Source: (empty)
- Description: (empty)

The bottom section is a grid of modules. The 'TEST SUB OBJECT' module is highlighted with a red box. Other modules visible include DETAILS, STAFF, TASKS, FINANCIALS, STATUS REPORT, RISKS, ISSUES, CHANGES, DOCUMENTS, LINKS, CONVERSATIONS, and SMARTSHEET.

Rules Engine

- In the Modern UX there is now the option to create logic for hiding certain modules or sections based off attribute values.
- Easy way to create a flexible and dynamic user experience using views.

Example: Demand Management process

- Navigate to Modern UX → Administration
- Select on the Blueprints tile
- Search for the blueprint you want to create logic on
- Select Edit
- Navigate to the Rules tab
- Select New Rule

The screenshot displays the 'regoconsulting' interface in 'EDIT MODE' for a 'Blueprint Copy Test'. The 'Rules' tab is active, showing a table with columns for Rule Name, *Ena..., Description, Last Updated By, and Last Update... A 'New Rule' button is visible. Below the table, the 'New Rule' dialog is open, showing the following configuration:

- Rule Name ***: Approved
- Description**: Hide Tab on Approval
- Conditions**: Status = Approved (Match All selected)
- Actions**: Hide Sections (selected), Add Section... (dropdown)
- Is Equal To** dropdown menu is open, showing options: Unapproved, Submitted for Approval, **Approved** (checked), Converted, Cancelled, Rejected, Incomplete.

Buttons for 'Cancel' and 'Create' are at the bottom right of the dialog.

Field Level Security

- In the Modern UX there is now the option to secure attributes.
- All master objects can have their attributes secure.
- Easy way to avoid users from seeing certain attributes in their configurable list view.



- Navigate to Modern UX → Administration
- Select on the Attributes tile
- Search for attribute name
- Access Edits and Access View is required.

Attribute ↑	Attribute ID	Object	Secure	Access Edit	Access View	Database Table	Database Column	Active
% Complete	percent_complete	Project	✓	<input type="text" value="Search..."/>		inv_projects	percent_complete	✓
% Complete Calculation Method	percent_calc_mode	Project				inv_projects	percent_calc_mode	✓
% Done By Agile Plan Estimate	agl_pctdon_plest	Project				odf_ca_project	agl_pctdon_plest	✓
% Done by Story Count	agl_pctdon_stc	Project				odf_ca_project	agl_pctdon_stc	✓
aatest Goal	rego_goal_code	Project				odf_ca_inv	rego_goal_code	✓
aatest Goal	rego_goal_code	Idea				odf_ca_inv	rego_goal_code	✓
aatest Goal	rego_goal_code	Release				odf_ca_inv	rego_goal_code	✓
aatest Goal	rego_goal_code	Enhance...				odf_ca_inv	rego_goal_code	✓
aatest Goal	rego_goal_code	Initiative				odf_ca_inv	rego_goal_code	✓

Pages and Dashboards

- In the Modern UX there is a new option to display portlet dashboards called Pages.
 - Navigate to Modern UX → Pages
 - Select on the + icon to create a new row
 - Populate a Name and Id with relevant information.
 - Example: Portfolio List
 - Navigate to Administration → Blueprints
 - Filter Type → Page
 - Copy Standard Page
 - Edit Copied version to relevant name
 - Navigate back to Pages
 - Select new blueprint and add Channel
 - Input new Name and Address for Channel.
 - Example:
 claritytest.com/niku/nu#action:pfm.portfolioList&puiFull
 screen=on

The image shows a screenshot of a modern UX dashboard. On the right, a dark blue navigation menu is visible with the following items: Home, Project Tiles, Projects, Ideas, and Investments. Below these, a 'Pages' option is highlighted with a blue arrow pointing to it. The main content area displays a 'Portfolios' table with columns for Portfolio, Managers, and Goal. A blue silhouette of a person is pointing at the 'Pages' option in the menu and the table. Below the person, three smaller blue silhouettes of people are shown, suggesting a collaborative or user-centric environment.

Portfolio	Managers	Goal
AA - July Training	Admin, RegoAmerica, Captain;Rinella, Jenn	00
AA - July Training As Of OCT-31-2016	Admin, RegoAmerica, Captain;Rinella, Jenn	00
AA-jfmJulyTraining	America, Captain;User 01, Test	00
American Civil War	Zemont, Grant	00
Annual Budget KHL As Of APR-30-2019	Aeson, Jason;Montanez, Carlos	00
Annual Budget_KHL Webinar	Lifsey, Karen	19
Annual Planning - All	User 06, Generic	17
Annual Planning - Technology	User 06, Generic	17
Annual Planning- Business Support	User 06, Generic	17
Automate Processes	Thompson, Peter	16
AT Prioritization Test Pfm	Rinella, Ienn	15

User Personalizations - Views

Saving Views and Filters (1)

- In the Classic UX, Administrators may save configurations to list views and filters, to ensure users see the right fields in view.
- That same functionality is not available in the Modern UX, but administrators can save a view, and have the end users choose that view, to allow them to see a predefined set of fields and filters.

- To save a view:

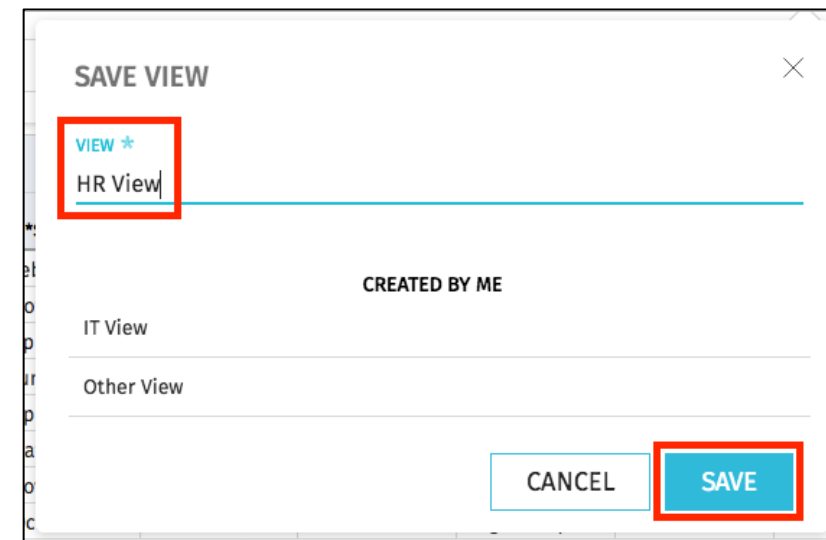
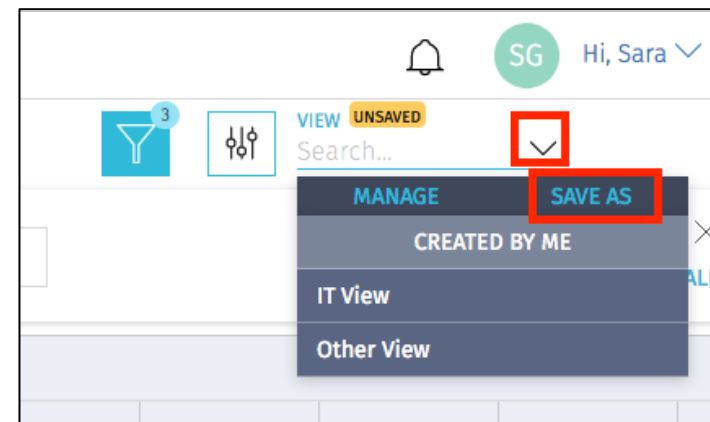
- Configure the filter and columns as you want the users to see them using the column panel and the filter selection.

The screenshot shows the Clarity PPM interface for the 'Projects' section. A red box highlights the filter configuration area, which includes an 'ADD FILTER' button, a dropdown for 'PROJECT MANAGEMENT OFFICE' (set to '--All--'), a dropdown for 'MANAGER' (set to '--All--'), and a text input field for 'NAME' with the value 'Contains ...'. Another red box highlights the column panel on the right side of the table, showing columns for '*Name ↑', '*ID', 'Manager', '*Start', '*Finish', 'Actuals', 'Blueprint', 'Project OBS', and 'ETC'. A third red box highlights the 'VIEW' dropdown menu, which is set to 'IT View' and has an 'UNSAVED' indicator. The table below shows a list of projects with their respective details.

*Name ↑	*ID	Manager	*Start	*Finish	Actuals	Blueprint	Project OBS	ETC
A Fantastic Project	PR000011	Joshi, Navdeep	Feb 02 2015	May 05 2019	0			248
ACME Project	PR000057	Administrator, PPM	Nov 27 2018	Mar 31 2022	0	Rego Blueprint		99
Act thru testing	PR000142	Moore, Taunya	Apr 29 2019	May 24 2019	0			136
After Upgrade Test Project	PR000164	Montanez, Carlos	Jun 18 2019	Jul 01 2019	0	Rego Blueprint	Dept 1	0
Agile Time Tracking Template & <>'	agl.TimeTracking	Administrator, PPM	Apr 16 2018	Apr 27 2018	0	Rego Blueprint		0
Allen Test	PR000149	D'souza, Leo	May 24 2019	May 24 2019	0			0
Anesthesia Delivery	PR000010	Joshi, Navdeep	Nov 18 2014	Sep 19 2024	127		Dept 3	146,560
Application Change Template	csk.appChange		Oct 24 2017	Nov 02 2017	0	Rego Blueprint		88
Application Monitoring	PR000037	Wuestel, Chris	Apr 30 2018	Mar 31 2022	575			4,426

Saving Views and Filters (2)

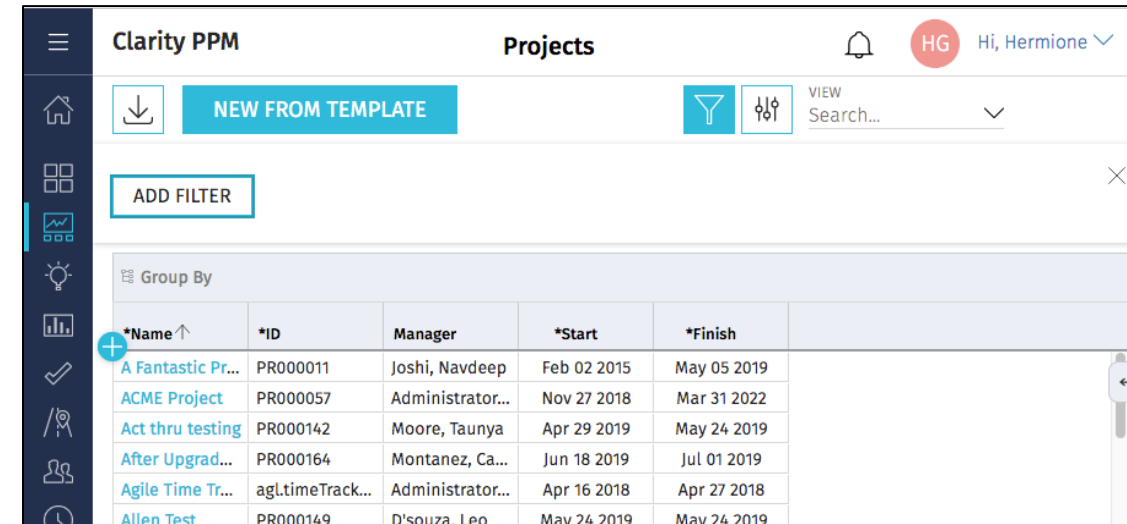
- To save a view (continued):
 - Once the filter and fields are added, use the *View* menu in the upper right corner to select **Save As** to Save the View.



Enter a name for the View, and click **Save**

Saving Views and Filters (3)

- Once the View is Saved, End Users may then search for and apply the view applicable to them.



Clarity PPM Projects

NEW FROM TEMPLATE

ADD FILTER

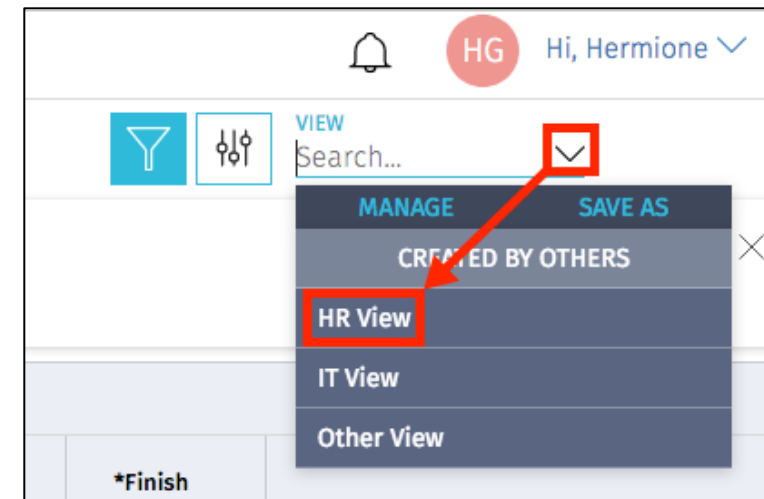
VIEW Search...

Group By

*Name ↑	*ID	Manager	*Start	*Finish
A Fantastic Pr...	PR000011	Joshi, Navdeep	Feb 02 2015	May 05 2019
ACME Project	PR000057	Administrator...	Nov 27 2018	Mar 31 2022
Act thru testing	PR000142	Moore, Taunya	Apr 29 2019	May 24 2019
After Upgrad...	PR000164	Montanez, Ca...	Jun 18 2019	Jul 01 2019
Agile Time Tr...	aglTimeTrack...	Administrator...	Apr 16 2018	Apr 27 2018
Allen Test	PR000149	D'souza, Leo	May 24 2019	May 24 2019

Original View, without desired fields and filters

- Instruct users to search for and apply the view using the View menu.



Saving Views and Filters (4)

- The new view will now be applied.

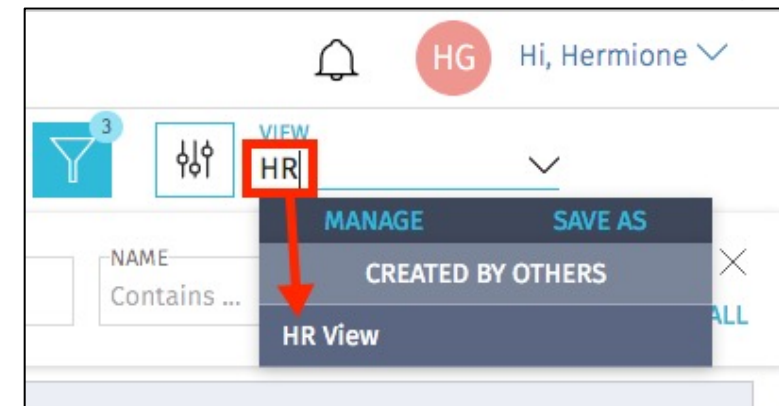
The screenshot shows the Clarity PPM interface for the 'Projects' section. The user is logged in as 'HG Hi, Hermione'. The 'VIEW' dropdown is set to 'HR View'. A filter bar is active with three filters: 'PROJECT MANAGEMENT OFFICE' (set to '--All--'), 'MANAGER' (set to '--All--'), and 'NAME' (set to 'Contains ...'). The table below shows a list of projects with columns for Name, ID, Manager, Start, Finish, Actuals, and Blueprint. The table is grouped by Name.

*Name ↑	*ID	Manager	*Start	*Finish	Actuals	Blueprint
A Fantastic Project	PR000011	Joshi, Navdeep	Feb 02 2015	May 05 2019	0	
ACME Project	PR000057	Administrator, PPM	Nov 27 2018	Mar 31 2022	0	Rego Blueprint
Act thru testing	PR000142	Moore, Taunya	Apr 29 2019	May 24 2019	0	
After Upgrade Test Project	PR000164	Montanez, Carlos	Jun 18 2019	Jul 01 2019	0	Rego Blueprint
Agile Time Tracking Template & <>'	agl.timeTracking	Administrator, PPM	Apr 16 2018	Apr 27 2018	0	Rego Blueprint

Saved View, with desired fields and filters

Notes on Saved Views

- There is no security right associated with saving views.
 - In 15.9.3 “Share” will be an option for users. Defaulted to false. This option will restrict users from seeing all views saved.
- This means that any end user can save a view that others will see. If everyone starts doing this, the list of views can become quite long.
- To limit scrolling through a long list of views, end users may use the Search functionality to search for and more easily locate the view you’re asking them to apply.



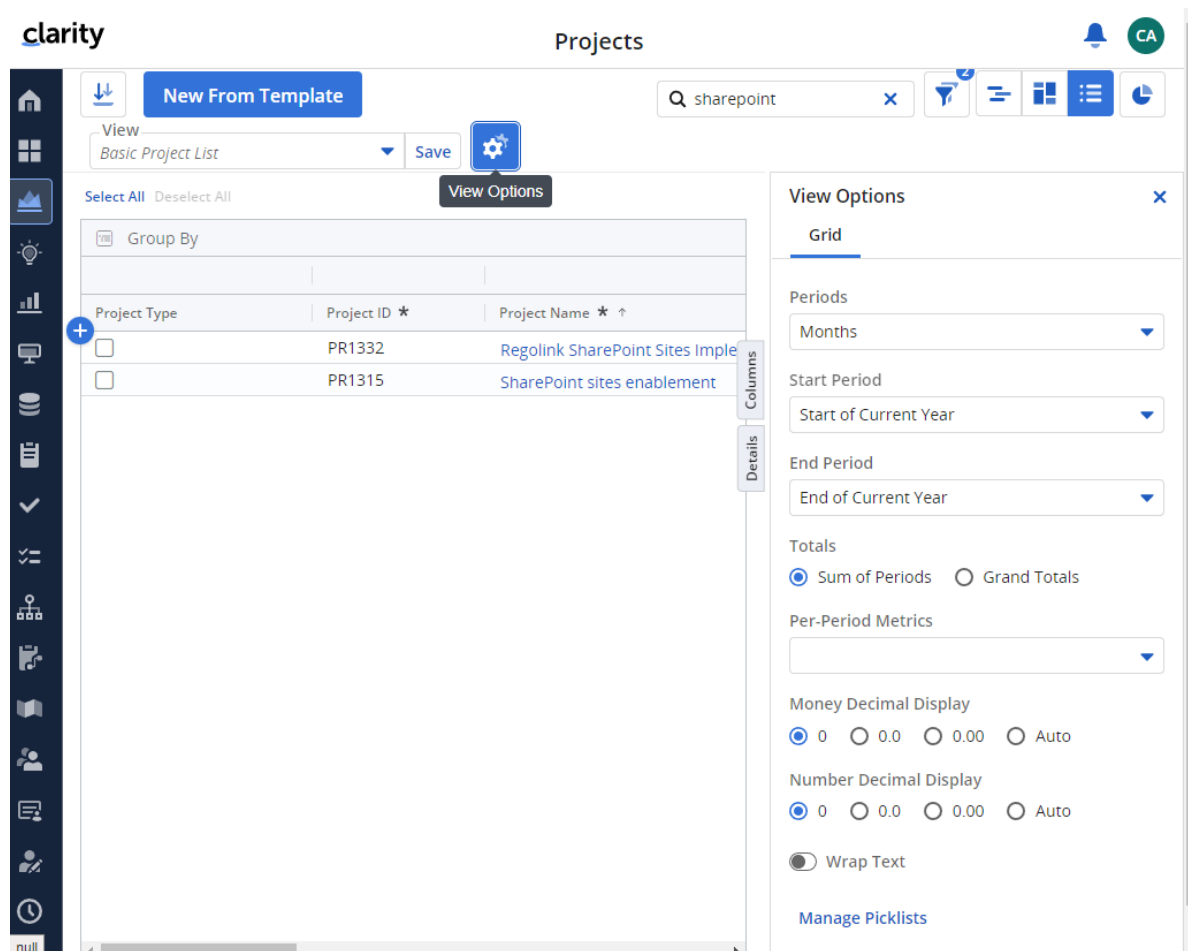
User Personalizations - Picklists

What are Picklists?

- Picklists are similar to Static Lookups, but can be added by users on the Modern UX without depending on Admins/Clarity Studio
- They are only visible in Modern UX and under certain cases like Roadmaps or Tasks, the values are specific to that Investment or Roadmap allowing for additional levels of personalization

Creating a Picklist

- Navigate to an Object's List View that supports Picklists
- Click on the gear icon and select "Manage Picklists"



The screenshot shows the Clarity interface for the 'Projects' list view. The main table displays two project entries:

Project Type	Project ID *	Project Name * ↑
<input type="checkbox"/>	PR1332	Regolink SharePoint Sites Imple
<input type="checkbox"/>	PR1315	SharePoint sites enablement

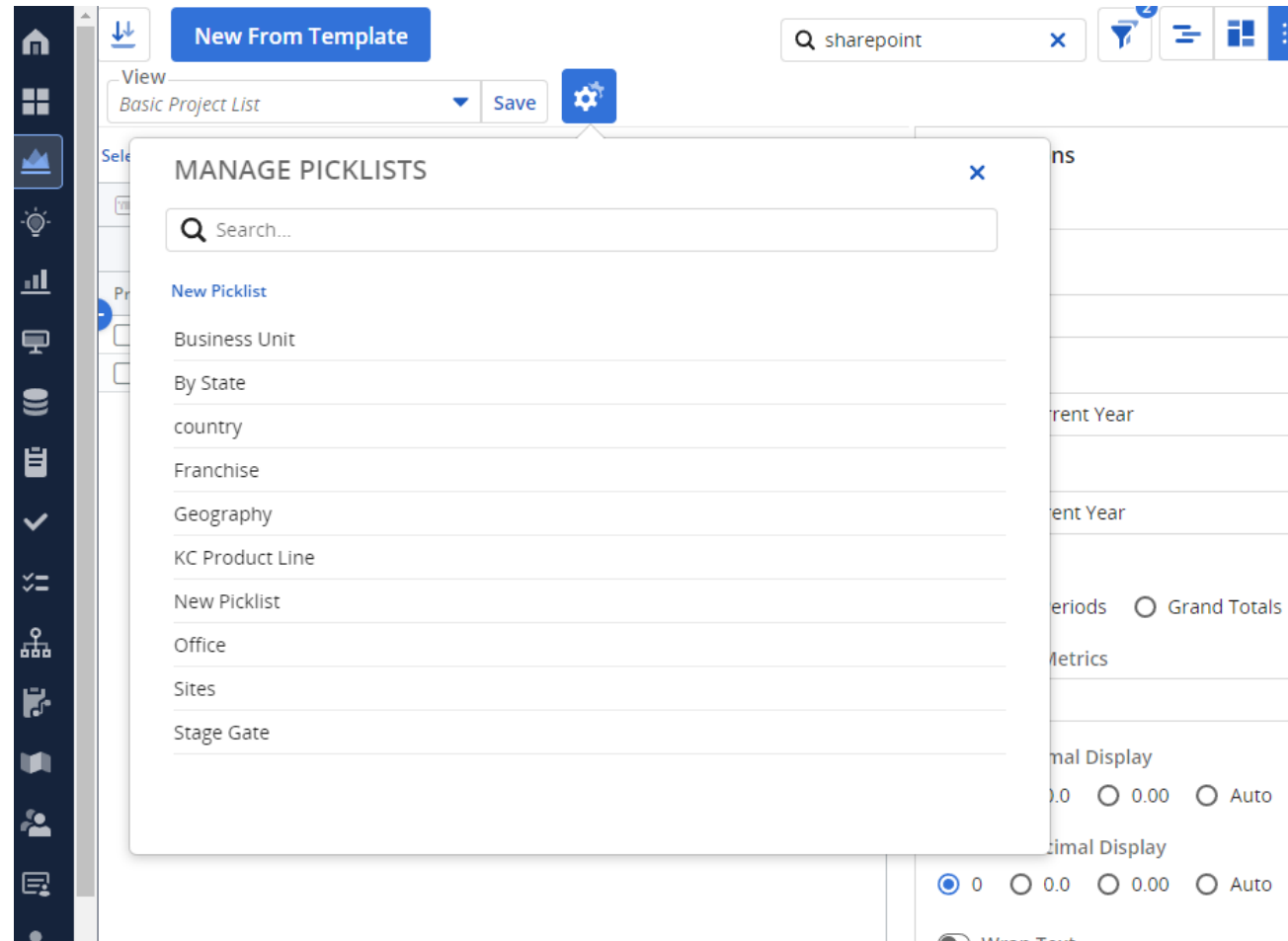
The 'View Options' panel on the right is open, showing settings for the 'Grid' view. The 'Manage Picklists' link is visible at the bottom of the panel.

View Options

- Grid
- Periods: Months
- Start Period: Start of Current Year
- End Period: End of Current Year
- Totals: Sum of Periods Grand Totals
- Per-Period Metrics: [Dropdown]
- Money Decimal Display: 0 0.0 0.00 Auto
- Number Decimal Display: 0 0.0 0.00 Auto
- Wrap Text
- [Manage Picklists](#)

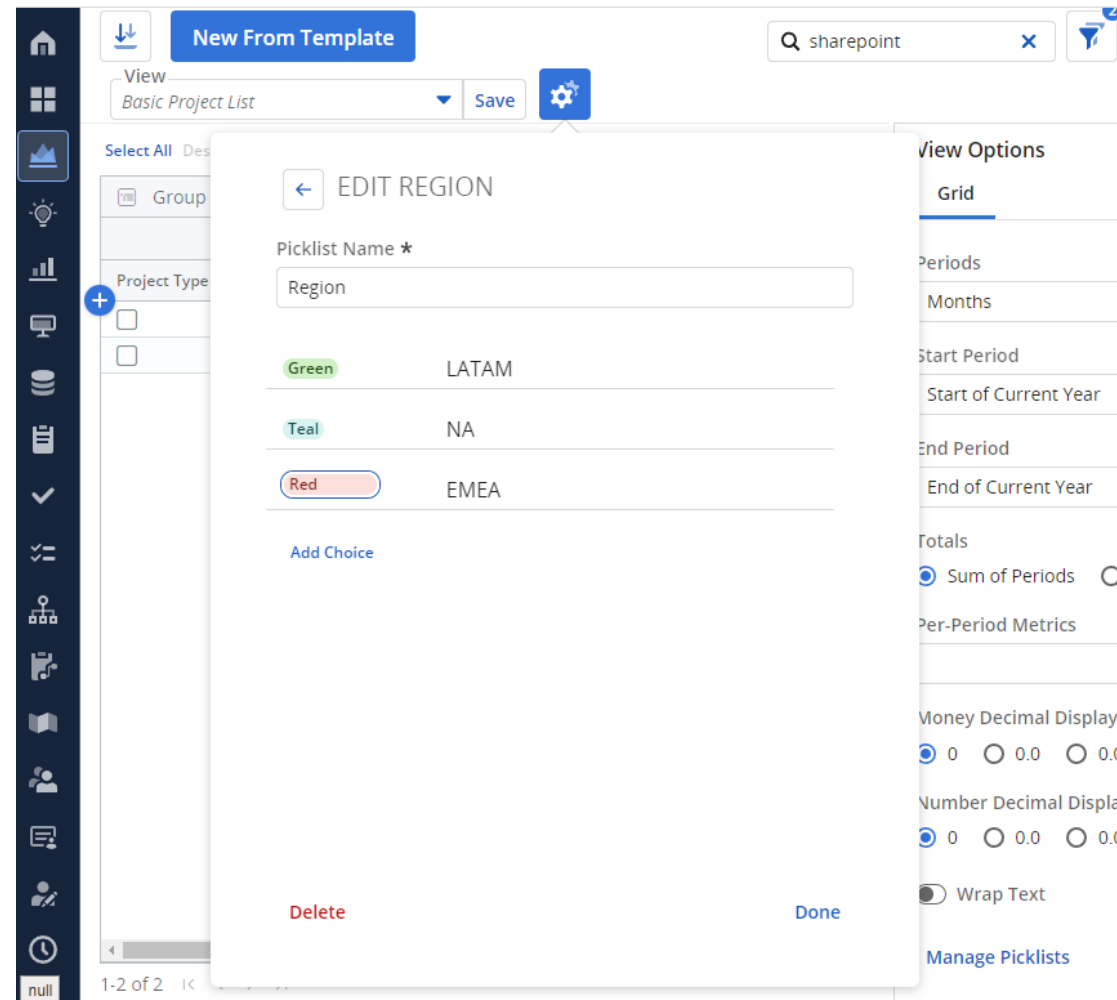
Creating a Picklist

- Once the “Manage Picklists” popup comes up, select “New Picklist”



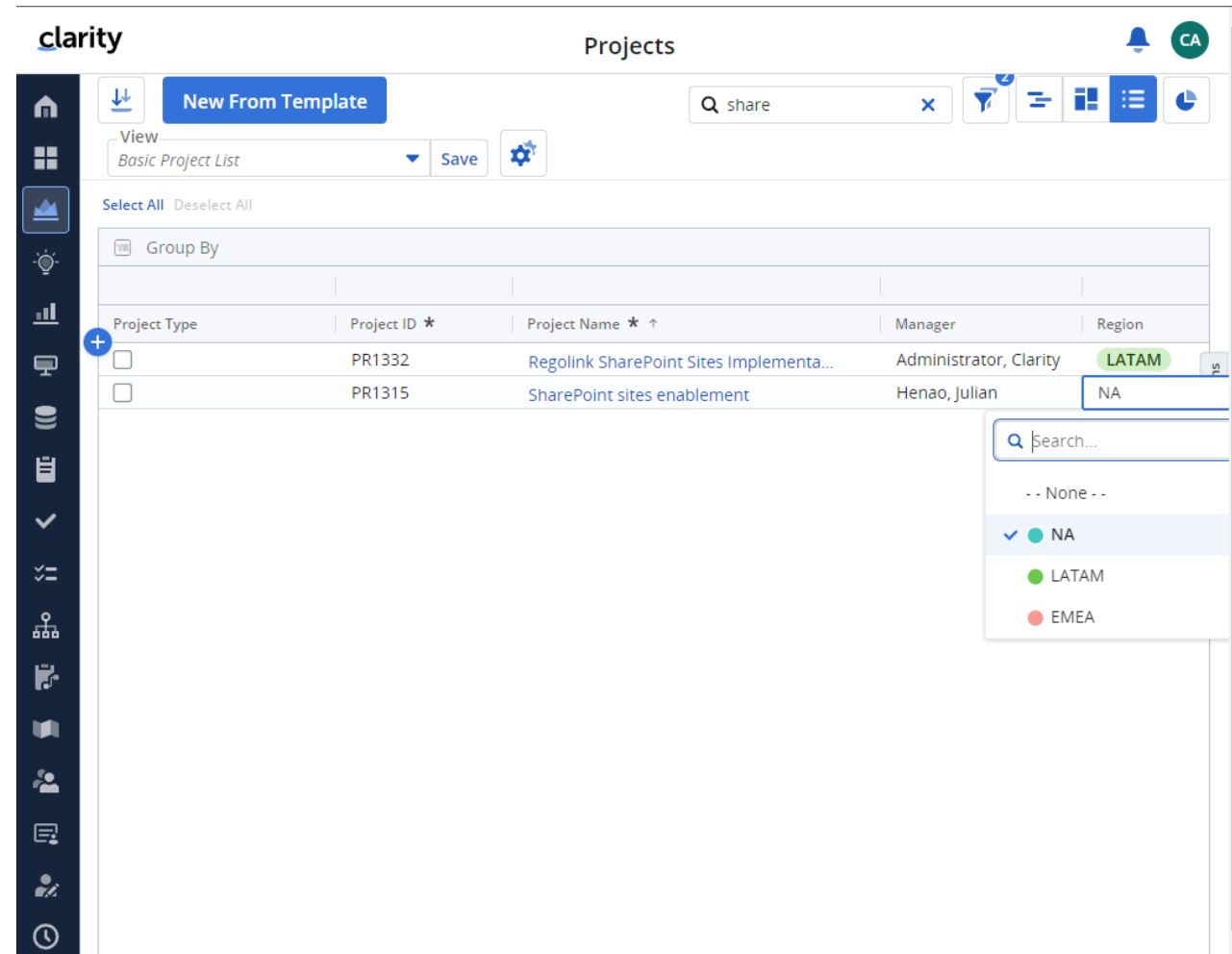
Creating a Picklist

- Provide a “Picklist Name”
- Provide values by selecting “Add Choice”
- Additionally, you can choose a color similar to Classic UI buckets
- Once you are finished click on “Done”



Creating a Picklist

- The Picklist and values are now available



The screenshot displays the Clarity Projects interface. The top navigation bar includes the Clarity logo, the title "Projects", and a user profile icon labeled "CA". Below the navigation bar, there is a "New From Template" button and a search bar containing "share". The main content area shows a table with columns for Project Type, Project ID, Project Name, Manager, and Region. Two rows are visible: one for Project ID PR1332 (Region: LATAM) and one for Project ID PR1315 (Region: NA). A picklist menu is open over the Region column, showing options: "-- None --", "NA" (selected), "LATAM", and "EMEA".

Project Type	Project ID *	Project Name * ↑	Manager	Region
<input type="checkbox"/>	PR1332	Regolink SharePoint Sites Implementa...	Administrator, Clarity	LATAM
<input type="checkbox"/>	PR1315	SharePoint sites enablement	Henao, Julian	NA

Introduction to SQL

What Is SQL?

- SQL stands for Structured Query Language
- SQL is an ANSI (American National Standards Institute) standard
- SQL is semantically easy to understand and learn
- SQL lets you access and manipulate databases and is great for performing the types of analysis and aggregations normally done in Excel
- SQL allows you to traverse much larger datasets and multiple tables at the same time

What Is a Database?

- A database is an organized collection of data
- Tables are part of what makes up a database and are like the layout of spreadsheets
- Tables are more formalized inside a database with each column having a unique identifier as its heading
- Within databases, tables are organized in schemas
- Schemas are defined by usernames, whereas the tables related to that schema will be loaded under it
 - E.g. Clarity uses NIKU as the default schema in which the related tables reside

Using SQL in Clarity

- Some common uses of SQL are:
 - To extract ad-hoc data
 - As a basis for NSQL in portlet writing
 - To get data within a process for data manipulation
- Clarity Data Model
 - Knowing the Clarity data model is half the battle to grabbing the data you need
 - Three main areas where data is stored:
 - Core Tables (Real Time): Investment, Resource, Timesheet
 - Time Slice Tables: Houses summarize data by daily, weekly, monthly, etc.
 - DataMart Tables: Provides summary and rollup data

Basic SQL Syntax

- SQL is NOT case sensitive; SELECT is the same as select
- Some database systems (Oracle) require a semicolon at the end of each SQL statement
- There are two required ingredients in any SQL query: a SELECT statement and a FROM statement—and they have to be in that order
 - SELECT indicates which columns you'd like to view, and FROM identifies the table that they live in
- Column names should be separated by commas in the query
- If you want to select every column in a table, you can use * instead of the column names

Basic SQL Syntax (cont.)

- The following statements will extract all rows from a table based on the columns selected:
 - `SELECT column_name,column_name
FROM table_name;`
 - `SELECT * FROM table_name;`

Basic SQL Syntax (cont.)

- To further limit the results returned from a query use the WHERE clause
 - SELECT column_name,column_name
FROM table_name
WHERE column_name operator value;
- Operators in the WHERE clause

Operator	Description
=	Equal
<>	Not equal. Note: In some versions of SQL this operator may be written as !=
>	Greater than
<	Less than
>=	Greater than or equal
<=	Less than or equal
BETWEEN	Between an inclusive range
LIKE	Search for a pattern
IN	To specify multiple possible values for a column

Query Exercise #1

- Write a select query to pull all the resources from the system and their associated username

- a. Start with a select from the resource table

```
select r.full_name  
from srm_resources r
```

- b. Add a join to the user's table

```
select r.full_name  
from srm_resources r  
join cmn_sec_users u ON u.id = r.user_id
```

- c. Add the username column from the user's table

```
select r.full_name, u.user_name  
from srm_resources r  
join cmn_sec_users u ON u.id = r.user_id
```

SQL Aliases

- Table Aliases

- Improve readability of SQL queries
 - Use meaningful table aliases
- Allow queries to be easily created/modified
- Improve performance by eliminating the need for the database to search the tables for the reference column.

- E.g.

```
SELECT column_name1, column_name2  
FROM srm_resources res
```

- In the above example “res” is the alias and will be used to reference the table “srm_resources” throughout the rest of the query.

SQL Column Names

- Database columns can be renamed in a SELECT statement as such:
 - *SELECT user_name as user FROM cmn_sec_users*
 - In the above example the column will be displayed in the results as “user”
 - Note that the keyword “as” is implied and therefore not required
- You can also display a column in a more descriptive way with upper/lowercase and spaces. E.g.
 - *SELECT user_name as “User Name”, email as “Email Address” FROM cmn_sec_users*
 - The double quotes ARE REQUIRED when you want to include spaces and lowercase text
 - The “as” keyword is optional here as well

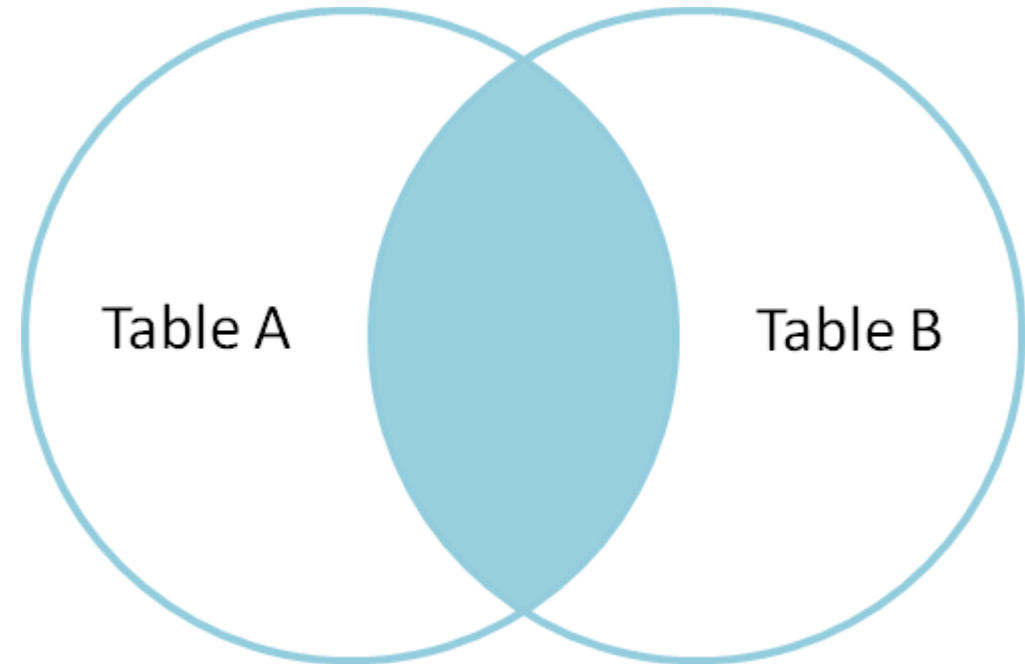
SQL Joins

- Joins

- Clauses used to combine rows from two or more tables, based on common fields between them.
- Types
 - INNER JOIN: Returns all rows when there is at least one match in BOTH tables
 - LEFT JOIN: Return all rows from the left table, and the matched rows from the right table
 - RIGHT JOIN: Return all rows from the right table, and the matched rows from the left table
 - FULL JOIN: Return all rows when there is a match in ONE of the tables

SQL Joins

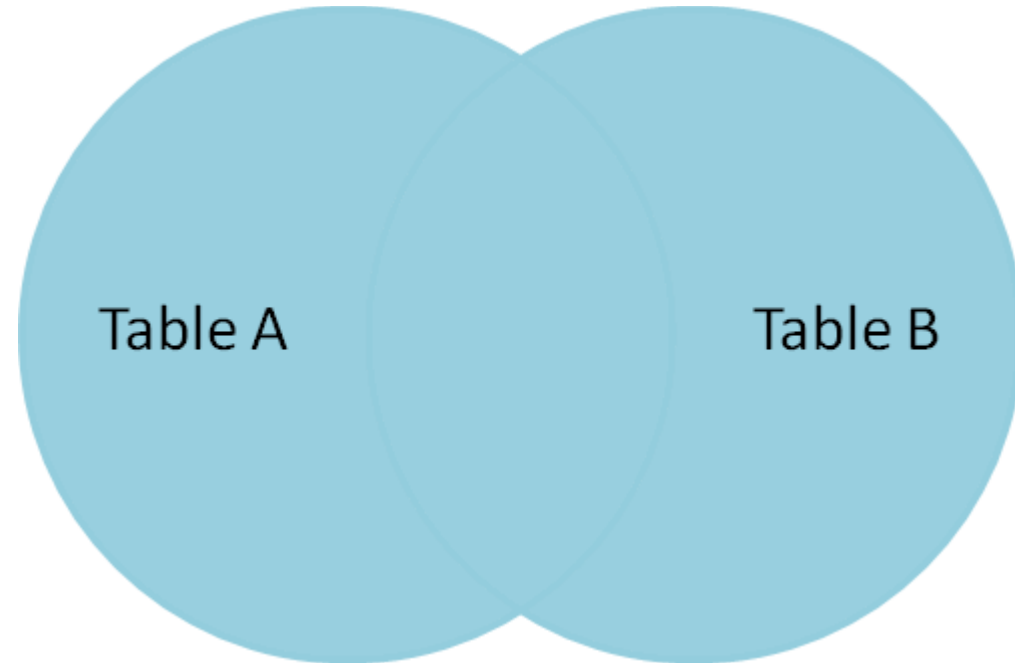
- Inner Join



```
SELECT *  
FROM TableA A  
INNER JOIN TableB B ON A.Key = B.Key
```

SQL Joins

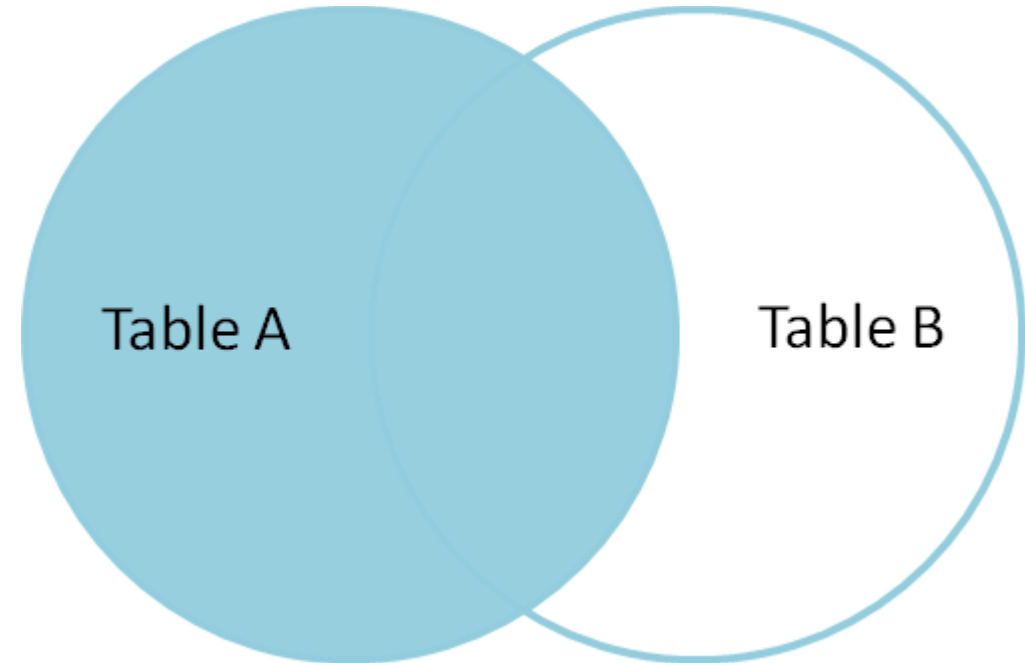
- Outer Join



```
SELECT *  
FROM TableA A  
FULL OUTER JOIN TableB B ON A.Key = B.Key
```

SQL Joins

- LEFT OUTER JOIN



```
SELECT *  
FROM TableA A  
LEFT OUTER JOIN TableB B ON A.Key = B.Key
```

More SQL Concepts

- **DISTINCT Statement**

- In a table, a column may contain many duplicate values; and sometimes you only want to list the different (distinct) values
- The SELECT DISTINCT statement is used to return only distinct (different) values.
- Syntax:
 - *SELECT DISTINCT column_name, column_name FROM table_name;*

- **ORDER BY Statement**

- The ORDER BY keyword is used to sort the result-set
- Syntax:
 - *SELECT column_name, column_name
FROM table_name
ORDER BY column_name ASC|DESC, column_name ASC|DESC;*

More SQL Concepts

- UNION Statement

The UNION operator is used to combine the result-set of two or more SELECT statements.

- Every SELECT statement within UNION must have the same number of columns
- The columns must also have similar data types
- The columns in every SELECT statement must also be in the same order
- Syntax:
 - *SELECT column_name(s) FROM table1*
 - *UNION*
 - *SELECT column_name(s) FROM table2;*

SQL Functions

- Functions are used to perform processing on string and numeric data
- Types
 - Aggregate
 - Return a single value, calculated from values in a column
 - Examples: AVG (Average), COUNT, MAX, MIN, SUM
 - GROUP BY statements are required when using aggregate functions
 - Scalar
 - Return a single value, based on the input value
 - Examples: ROUND, UCASE (Uppercase), LCASE (Lowercase), FORMAT

SQL Subqueries

- Subqueries are nested queries (a query within a query)
- They must be enclosed in parentheses
- Subqueries can be included within SELECT, INSERT, UPDATE or DELETE statements
- Example:
 - *SELECT full_name FROM srm_resources
WHERE user_id IN (SELECT manager_id FROM srm_resources)*

Query Exercise #2

- Write a query to pull all active projects starting in 2018 with a count of their tasks.
- Use aliases for table names and rename columns to be meaningful
 - a. Start with a select from the investment table to pull all investments (projects, ideas, other, etc.)

```
select inv.name, inv.code  
from inv_investments inv
```

- b. Add a “WHERE” clause to restrict the result set to active projects only and those that begin in 2018

```
select inv.name, inv.code  
from inv_investments inv  
where inv.odf_object_code = 'project'  
and inv.is_active = 1  
and inv.schedule_start >= to_char('2018-01-01','yyyy-mm-dd')
```

Query Exercise #2 (cont.)

c. Add a join to the investments table to get the tasks

** Note the join will be a left join as we want all projects and just a count of tasks where they exist on the project

```
select inv.name, inv.code, count(t.prid)
from inv_investments inv
left join prtask t ON t.prprojectid = inv.id
where inv.odf_object_code = 'project'
and inv.is_active = 1
and inv.schedule_start >= to_char('2015-01-01','yyyy-mm-dd')
group by inv.name, inv.code
```

Query Exercise #2 (cont.)

d. Add column names to make the results meaningful

```
select inv.name as "Project Name", inv.code as "Project ID", count(t.prid) as "Task Count"  
  from inv_investments inv  
 left join prtask t ON t.prprojectid = inv.id  
 where inv.odf_object_code = 'project'  
 and inv.is_active = 1  
 and inv.schedule_start >= to_char('2015-01-01','yyyy-mm-dd')  
 group by inv.name, inv.code
```

What Else Can SQL Do?

- SQL can insert records into a database
- SQL can update records in a database
- SQL can delete records from a database
- SQL can create new databases
- SQL can create new tables and views in a database
- SQL can create stored procedures in a database
- SQL can set permissions on tables, procedures, and views

Lookups, Queries and Portlets

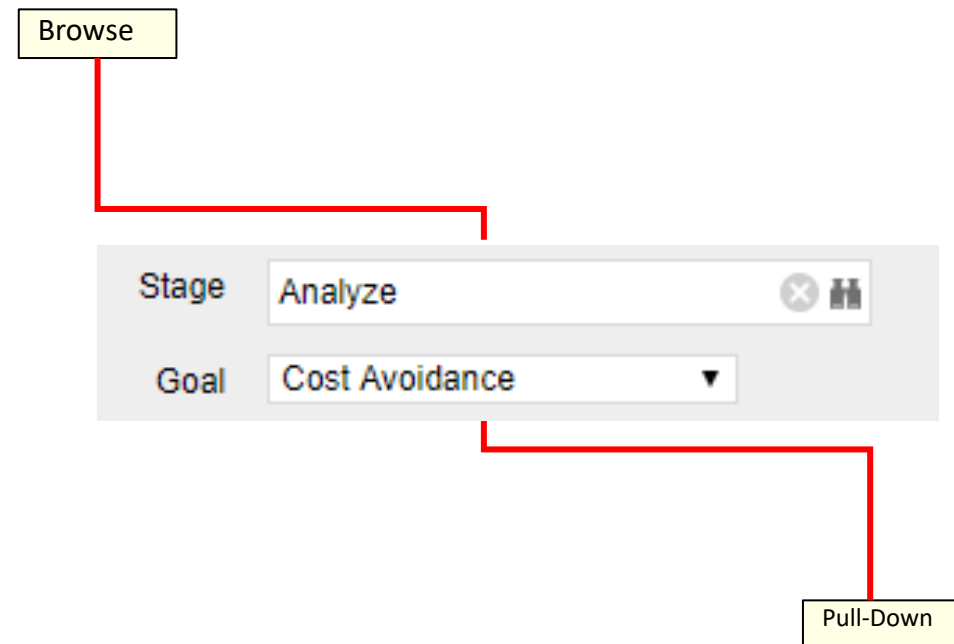
Lookups

- What is a Lookup?
 - When attached to a field, a lookup allows users to select pre-defined values from a pull-down or browse list.
 - The lookup field's choices can be static values entered by an administrator, or dynamic values returned from a database query
 - Lookups values can be displayed as text or icons
 - 3 Source Types
 - Static List
 - Static Dependent List
 - Dynamic Query

Lookups – Static List

- Static List Lookup

- Use this type of lookup when working with a standard set of values. Static list lookups are often used as pull-down/browse lists for object fields, portlets/reports, and custom forms.



Exercise #1: Static Lookup

- Create a static list lookup containing the values Yes/No that we can use later during this training.
 - Navigate to Administration → Data Administration → Lookups
 - Create a new static list lookup using the below details
 - Name: Yes and No
 - Source: Static List
 - Values (corresponding id): No (0), Yes (1)

Lookups (cont.)

- Static Dependent Lookup
- Use this type of lookup to create a hierarchy of lookups and values.
- Items that appear on the second and subsequent lists depend upon choices previously made by the user.
- For example, if the user selects “USA” from a country browse list, then a state list may appear from which the user can select an appropriate state.

Lookups (cont.)

- Dynamic Query Lookup
 - Use this type of lookup to capture data from the Clarity database in real time to populate the drop-down or browse lists.
 - These lookups provide the most up-to-date values possible and are often used inside browse windows.
 - Eliminates the need to maintain a list since the values are dynamically pulled from tables within the database (e.g. list of all resources).
 - Dynamic queries are written in NSQL – more on this in a couple of slides.

Exercise #2: Dynamic Query Lookup

- Create a Dynamic NSQL Query to pull basic information for all investments in the system.
 - Navigate to Administration → Data Administration → Lookups
 - Create a new Query using the below details
 - Name: All Investments
 - Content Source: Dynamic Query
 - Query:

```
SELECT  
@SELECT:code:Investment_ID@,  
@SELECT:name:Investment_name@  
FROM inv_investments  
WHERE @FILTER@
```
 - Display Attribute: Investment_name
 - Hidden Key: Investment_ID

Queries

- A Query is created and managed in Studio (Administration->Studio->Queries)
- Queries extract data from the system for use in portlets
- Similar to Dynamic Lookups, Queries are also written in NSQL
- NSQL is a version of SQL specific Clarity; it is used to designate query segments as metric values, dimensions, dimension properties, or parameters
- NSQL can only **select** data from a database, it cannot update data

Queries (cont.)

- The **SELECT** statement retrieves column data from tables
 - NSQL Queries must start with SELECT however for each column a @SELECT@ tag must be used.
- A dimension is a grouping of similar data elements from one or more tables
 - Defining Dimensions
 - <Dimension> is a user-defined name for the dimension
 - <Table.Field> is the table or alias name retrieved in the FROM statement
 - <label> is the name you want to appear in the column list in clarity

SELECT

@SELECT:DIM:USER_DEF:IMPLIED:<Dimension>:<Table.Field>:<label>@

- DIM: Indicates the line is the primary key for the dimension
- There can only be one DIM to each dimension.

@SELECT:DIM_PROP:USER_DEF:IMPLIED:<Dimension>:<Table.Field>:<label>@

- DIM_PROP: Indicates columns for the dimension
- There can be many DIM_PROPs defined to one dimension.

Queries (cont.)

- The **FROM** clause is a standard SQL statement which defines which table to gather data from
 - FROM <Table>*
- The **WHERE** statement filters data returned by a query to be used on portlets
 - The @FILTER@ statement is required and allows the system to filter the values defined with the @SELECT@ tag
 - WHERE <Condition>*
 - AND @FILTER@*
- The **GROUP BY** clause is typically used to combine database records with identical values in a specified field into a single record, usually for the purposes of calculating some sort of aggregate function
- The syntax for the **HAVING** statement is @HAVING_FILTER@ which can be used when a query uses metrics
 - The Developer guide states this is required but it is **NOT**.

Exercise #3: NSQL Query

- Create a new Query (nsql) to pull basic investment information
 - a. Navigate to Administration → Studio → Queries
 - b. Create a new Query using the below NSQL statement to extract the data
 - a. Name: Investment Details Query
 - b. Query:

```
SELECT  
@SELECT:DIM:USER_DEF:IMPLIED:INVESTMENT:code:id@,  
@SELECT:DIM_PROP:USER_DEF:IMPLIED:INVESTMENT:name:name@,  
@SELECT:DIM_PROP:USER_DEF:IMPLIED:INVESTMENT:schedule_start:start_date@,  
@SELECT:DIM_PROP:USER_DEF:IMPLIED:INVESTMENT:schedule_finish:finish_date@,  
@SELECT:DIM_PROP:USER_DEF:IMPLIED:INVESTMENT:is_active:is_active@  
  
FROM inv_investments  
  
WHERE @filter@  
HAVING @HAVING_FILTER@
```

- c. Associate the two of the attributes with the two lookups created in the earlier exercises.

Queries (cont.)

- NSQL Constructs / Cross Platform
 - @BROWSE-ONLY@
 - SECURITY –
 - @WHERE:SECURITY:ISSUE:i.odf_pk@
 - @WHERE:SECURITY:PROJECT:inv.id@
 - User and Locale –
 - @WHERE:PARAM:USER_ID@
 - @WHERE:PARAM:LANGUAGE@
 - @WHERE:PARAM:LOCALE@
 - Cross Platform / Functions
 - @UPPER@, @SYSDATE@, @NVL@, @SUBSTR@, @DBUSER@, @+@
 - @COP_DATE_TRUNC_FCT@
 - @WHERE:PARAM:USER_ID@
 - @COALESCE@

Portlets

- What is a Portlet?

- Portlets are snapshots of Clarity data and can consist of grids, graphs, or snippets of HTML
- Portlets do not replace Clarity reports but are often preferred due to ease of use and access
- Portlets obtain information and business intelligence from Clarity, other databases within the enterprise, and external sources available in HTML (for example, business news and network status information)
- Users can populate Portlets with graphs, tables, workflows, best practices, documents, and forms and have the information update in real-time without running a report

Portlet Types

- **Chart Portlet** – A graphical view of Clarity data (for example, pie and line charts)
- **Grid Portlet** – A list or table of data you can filter in real time. Can be sourced by Objects or Queries.
- **HTML Portlet** – Displays information on a Clarity page from internal or external web sites formatted as HTML
- **Filter Portlet** – Applies a common filter to all Portlets on a page
- **Interactive Portlet** – Displays visually rich, real-time Clarity data using imported Xcelsius visualizations

Portlet Data Sources

Query-based (NSQL)

- Portlets created using queries in Clarity to define the data that can be used.
- Pros
 - Logic
 - Parameters
 - Security
 - Customizable
 - Matrices
- Cons
 - Not Dynamic
 - Development Time
 - No In-Line Editing

Object-based

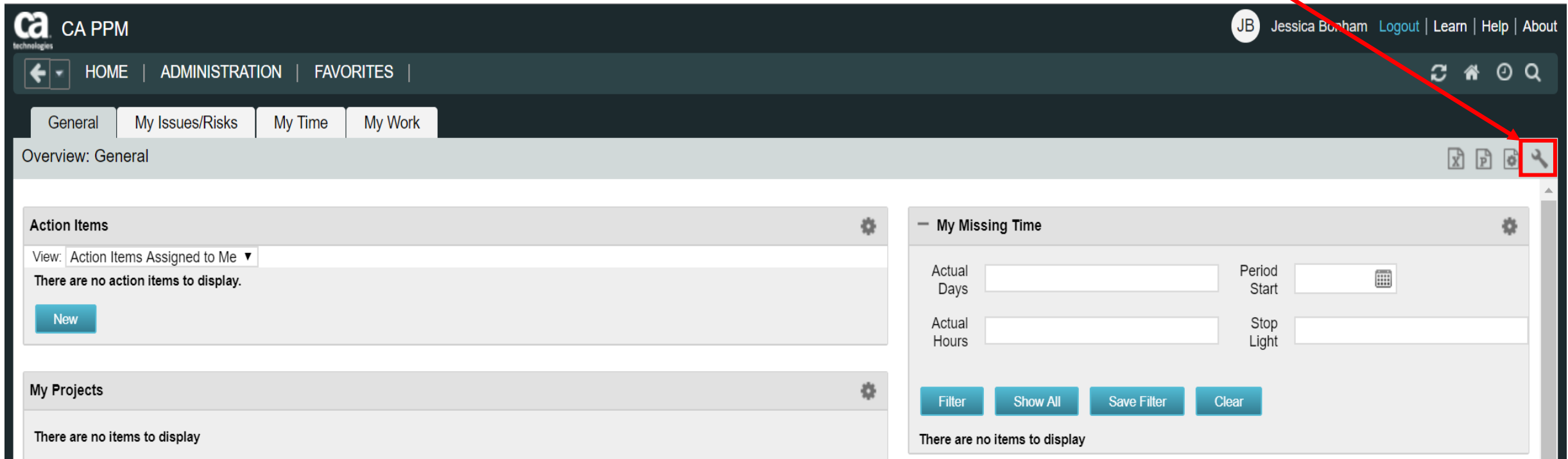
- Portlets created using an Object instead of a query to define the data set gathered.
- Pros
 - Customizable
 - Security
 - In-Line Editing
 - Dynamic
 - Time Scaled Values
- Cons
 - Multiple Objects Difficulty
 - No Custom Logic

Exercise #4: Basic Grid Portlet

- Create a portlet that displays basic information for all investments in the system.
- Navigate to Administration -> Studio -> Portlets
- Create a new Grid Portlet using the below details
 - Name: Investment Details
 - Data Provider: Investments Details Query
 - List Layout:
 - ID, Name, Start Date, Finish Date
 - Filter Layout:
 - ID, Is Active?

Exercise #4: Basic Grid Portlet (cont.)

- Use the Manage My Tabs link on the toolbar at the far right to add the portlet to your home page:



The screenshot displays the CA PPM user interface. At the top left, the logo for CA PPM technologies is visible. The top right shows the user's name, Jessica Bonham, and links for Logout, Learn, Help, and About. Below the navigation bar, there are tabs for General, My Issues/Risks, My Time, and My Work. The main content area is divided into several portlets. On the left, there are 'Action Items' and 'My Projects' portlets, both showing 'There are no items to display'. On the right, there is a 'My Missing Time' portlet with input fields for 'Actual Days', 'Actual Hours', 'Period Start', and 'Stop Light', along with 'Filter', 'Show All', 'Save Filter', and 'Clear' buttons. A red box highlights the 'Manage My Tabs' icon (a wrench) in the top right toolbar, with a red arrow pointing to it from the text above.

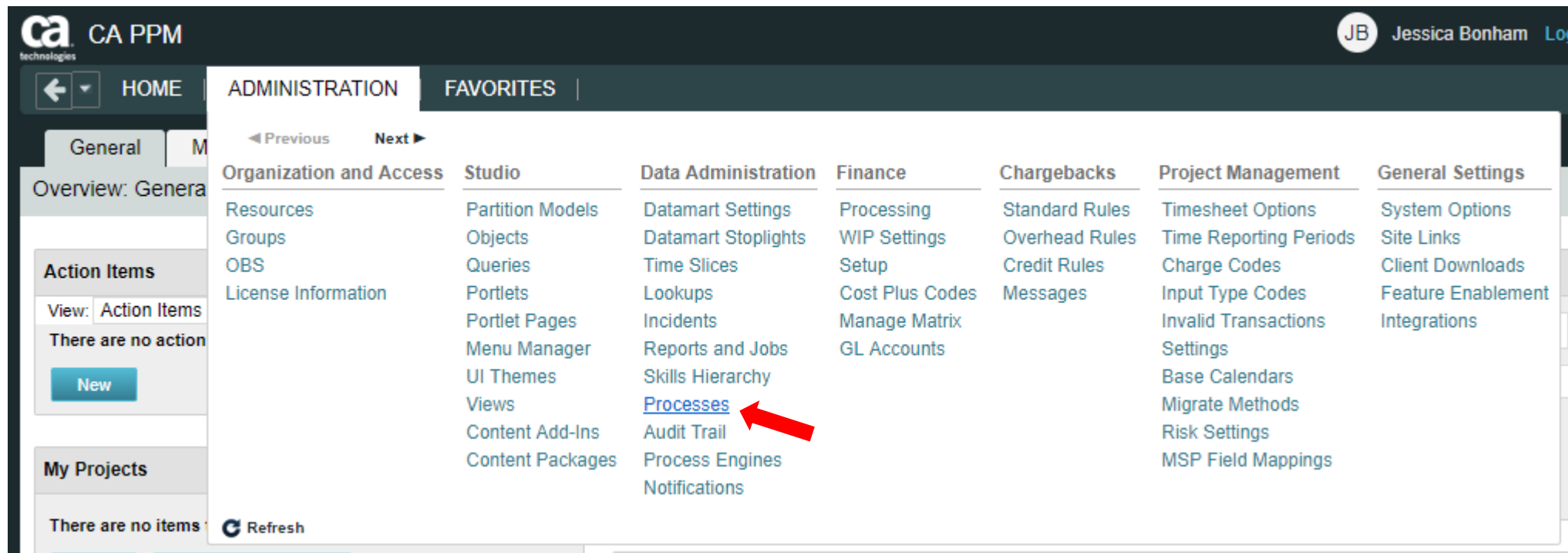
Introduction to Workflow (Processes)

Processes: Overview

- What is a process?
- Processes automate repetitive steps that you would otherwise perform manually through the user interface
 - To accurately reproduce a user action, the process impersonates the process initiator to perform the process steps
 - A process includes a Start step, a Finish step, and if desired any number of steps in between
 - Each step performs one or more actions that move the process toward completion
 - Processes use pre and post conditions to connect the steps
- Clarity provides stock processes that you can use to
 - Approve documents
 - Approve timesheets
 - Approve ideas

Processes: Overview (cont.)

- Process definitions are accessed via the Administration menu:



The screenshot shows the CA PPM Administration menu. The menu is organized into several columns:

- Organization and Access**: Resources, Groups, OBS, License Information
- Studio**: Partition Models, Objects, Queries, Portlets, Portlet Pages, Menu Manager, UI Themes, Views, Content Add-Ins, Content Packages
- Data Administration**: Datamart Settings, Datamart Stoplights, Time Slices, Lookups, Incidents, Reports and Jobs, Skills Hierarchy, **Processes** (highlighted with a red arrow), Audit Trail, Process Engines, Notifications
- Finance**: Processing, WIP Settings, Setup, Cost Plus Codes, Manage Matrix, GL Accounts
- Chargebacks**: Standard Rules, Overhead Rules, Credit Rules, Messages
- Project Management**: Timesheet Options, Time Reporting Periods, Charge Codes, Input Type Codes, Invalid Transactions, Settings, Base Calendars, Migrate Methods, Risk Settings, MSP Field Mappings
- General Settings**: System Options, Site Links, Client Downloads, Feature Enablement, Integrations

The interface also includes a top navigation bar with 'HOME', 'ADMINISTRATION', and 'FAVORITES' tabs. The user 'Jessica Bonham' is logged in. On the left, there are sections for 'Action Items' (with a 'New' button) and 'My Projects' (with a 'Refresh' button).

Processes: Design Basics

- Creating a process involves the following:
 - Define the Process properties
 - Determine if it will be associated with a Clarity object
 - Set Start option
 - Determine/Define the number of steps required
 - Create Actions
 - Create pre and post-conditions if needed
 - Validate the process
 - Activate the process

Processes: Design Basics (cont.)

- Define Process Properties

- Set the name and ID of the process
- Processes are always created in “Draft” mode (default)

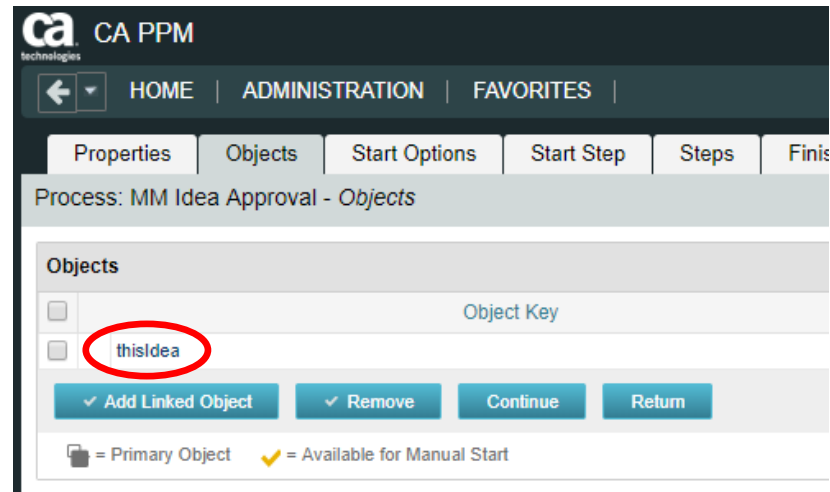
The screenshot shows the 'Process Definition: Properties' dialog box with the 'General' tab selected. The dialog has a tabbed interface at the top with the following tabs: Properties, Objects, Start Options, Start Step, Steps, Finish Step, Escalation Defaults, Notifications, Validation, and Process FI. The 'General' tab contains the following fields and options:

- Process Name:** MM Idea Approval (Required)
- Process ID:** mm_idea_approval (Required, Enter Once, Unique)
- Content Source:** Customer (Required)
- Description:** (Empty text area)
- Status:** Not Validated
- Mode:** Draft (Selected), Active, On Hold (To change the mode, first validate the process.)

At the bottom of the dialog, there are four buttons: Save and Continue, Save, Save And Return, and Return. A legend at the bottom left indicates: [Red X] = Required, [Green Arrow] = Enter Once, [Green Star] = Unique.

Processes: Design Basics (cont.)

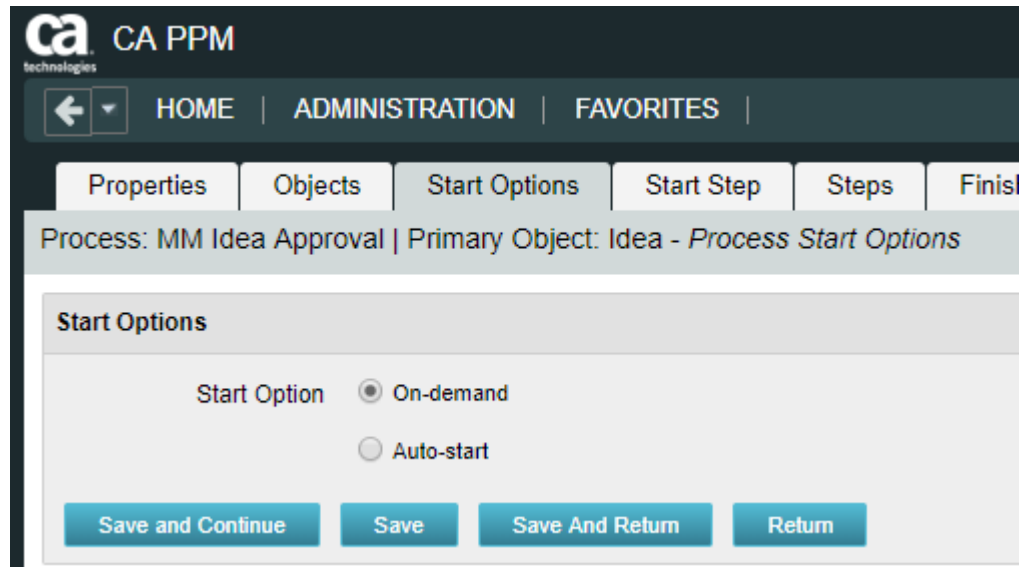
- Associate the process with a Clarity object if:
 - The process should be triggered by a user update (or create)
 - The process will include system actions, manual actions or sub-processes
- In this example the process is associated with Ideas:



Processes: Design Basics (cont.)

- Set Start option

- On Demand: process will be kicked off manually or by another process calling that process
 - Note: Only a process that is NOT associated with an object can be scheduled by a job
- Auto-Start: process will be kicked off when a user updates or creates an object instance



The screenshot displays the CA PPM web interface. At the top, the logo 'ca technologies' and 'CA PPM' are visible. Below the logo is a navigation bar with a back arrow and the following menu items: HOME, ADMINISTRATION, and FAVORITES. A secondary navigation bar contains tabs for Properties, Objects, Start Options (which is currently selected), Start Step, Steps, and Finish. Below the navigation, the breadcrumb path reads 'Process: MM Idea Approval | Primary Object: Idea - Process Start Options'. The main content area is titled 'Start Options' and contains a 'Start Option' section with two radio button options: 'On-demand' (which is selected) and 'Auto-start'. At the bottom of the form, there are four buttons: 'Save and Continue', 'Save', 'Save And Return', and 'Return'.

Processes: Design Basics (cont.)

- Define Process Steps

- Steps comprise the groups of actions that take place inside a process to accomplish a set of activities
- Process logic is the Pre-Condition or Post-Condition of each step
 - When defining a pre-condition to a step, you can use attributes from objects added to the process
 - Pre-conditions will determine whether the step should begin
 - After defining the pre-conditions that trigger a step, you must define post-conditions that connect this step to the next step or the Finish step
 - Post-conditions will determine where and whether the step will move
 - Examples of pre- and post-conditions include:
 - Checking the status of action items
 - Checking between object attributes values (except for MVL attributes)
 - Waiting for a sub-process to complete before joining the master

Processes: Design Basics (cont.)

- Splits / Joins determine the direction of the process flow
 - A Split branches into multiple directions
 - A Join brings multiple branches back together

Split Types

- Serial
- Parallel
- Decision Point
- Multi choice

Join Types

- Rendezvous (AND)
- Merge (XOR)
- Wait and Merge
- Multi-thread
- First in Line

Processes: Design Basics (cont.)

Example of Post-conditions and Split Type:

Process: Assign Incidents | Step: Acquire Incident - Step Details

General

Step Name: Acquire Incident
Step ID: AcquireIncident
Status: Validated
Description:
Group: [--Select--]
Raise a Warning After: Days
Milestone:

Notifications

Send Notification: When step is started
 When step is completed
 When step is in error
Send Notification To:
Notify Owner:

Escalation

There is no escalation rule setup to display.

Actions

Name	Description
Send acquire incident action item	Please review and acquire incident.

Referring Steps

Assign IT Worker.Incident Not Resolved

Pre-conditions

Join Type: None
There is no precondition to display.

Post-conditions

Split Type: Decision Point (XOR)
Post-conditions will be checked in the order they are listed below.

If ...	Then Go To	Description
(Action Item.AcquireIncident.AcquireIncident Number of assignees with Status Done >= 1)	Work On Incident	Incident Acquired
(Action Item.AcquireIncident.AcquireIncident Number of assignees with Status Rejected >= 1)	Incident Escalated	Incident Not Acquired



Processes: Design Basics (cont.)

Example of Pre-condition Join Type:

Process: Assign Incidents | Step: Incident Escalated - Step Details

General

Step Name: Incident Escalated

Step ID: IncidentEscalated

Status: Validated

Description:

Group: [--Select--]

Raise a Warning After: Days

Milestone:

Referring Steps

Resolution Verification, Acquire Incident

Pre-conditions

Join Type: Merge (XOR)

There is no precondition to display.

Post-conditions

Split Type: Serial

Post-conditions will be checked in the order they are listed below.

If ...	Then Go To	Description
	Incident Not Resolved	

Notifications

Send Notification: When step is started
 When step is completed
 When step is in error

Send Notification To:

Notify Owner:

Escalation

There is no escalation rule setup to display.

Actions

Name	Description
Escalate Incident	Set incident status to Escalated.

Processes: Design Basics (cont.)

- A step **Action** can be one of the following:
 - Manual Action
 - Example(s): Actions Items
 - With manual actions you can include some object data using variables
 - System Action
 - Example(s): Lock/Unlock Attributes, Set Attribute Values, and certain System Operations (copy a financial plan from a template)
 - Run a Job
 - Example(s): Post Timesheets
 - Custom Script (run a GEL script)
 - Example(s): Notification Scripts
 - Subprocess
 - Sub processes are invoked as embedded processes within the context of the current process

Processes: Design Basics (cont.)

Example of step Action:

Process: Assign Incidents | Step: Assign IT Worker - Step Details

General

Step Name: Assign IT Worker

Step ID: AssignITWorker

Status: Validated

Description:

Group: [--Select--]

Raise a Warning After: Days

Milestone:

Referring Steps

Start

Pre-conditions

Join Type: None

There is no precondition to display.

Post-conditions

Split Type: Serial

Post-conditions will be checked in the order they are listed below.

If ...	Then Go To	Description
	Acquire Incident	Incident Assigned

Notifications

Send Notification: When step is started
 When step is completed
 When step is in error

Send Notification To:


Notify Owner:

Escalation

There is no escalation rule setup to display.

Actions

Name	Description
Run assign incident job	Run assign incident job.



Processes: Design Basics (cont.)

- Validate and Activate Process

- Use the process validations page to monitor the latest validation statuses and errors at the step and process level
- Validation rules are used to validate steps and conditions and the structure of a process

Process: Assign Incidents - Process Validation

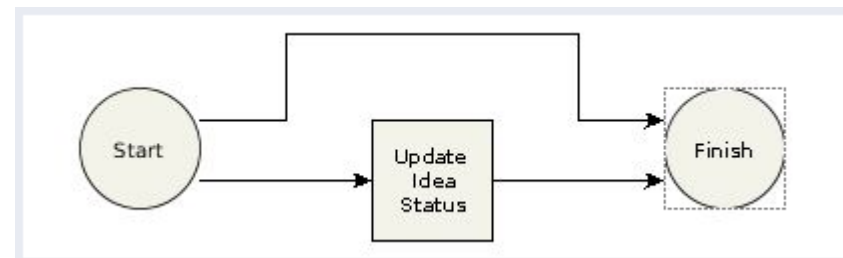
Validation Object	Status
Record Effort	Validated
Resolution Verification	Validated
Incident Not Resolved	Validated
Incident Escalated	Validated
Process	Validated
BPM-0664: The process contains cycle.	
Cycle steps: Acquire Incident Work On Incident Record Effort Resolution Verification Incident Escalated Incident Not Resolved	
Entry steps: Acquire Incident	
Exit steps: Resolution Verification	
BPM-0664: The process contains cycle.	
Cycle steps: Acquire Incident Incident Escalated Incident Not Resolved	
Entry steps: Acquire Incident	
Exit steps: Acquire Incident	

Legend:
◆ = Validated
◆ = Errors Encountered
◆ = Re-validation Required
◆ = Not Validated

Buttons: Validate, Activate Process, Validate All and Activate, Continue, Return

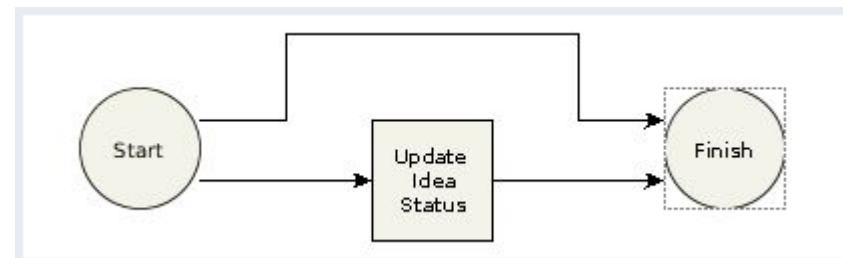
Processes: Exercise

1. Create a new process using your initials as an identifier
2. Link the process to the idea object
3. Make the process auto-start on update, with status set to “Submitted for Approval” and prior status not set to “Submitted for Approval”
4. Create one step in addition to the Start and Finish steps
5. Add an action to the new step that sets the idea status to Approved
6. Add a second action to the new step that sends an action item / notification to the idea owner that the idea has been approved
7. Once all steps are created, create links between the steps
8. Ensure the conditions point to the correct step
9. Validate and Activate the process
10. Now TRY IT OUT!! 😊



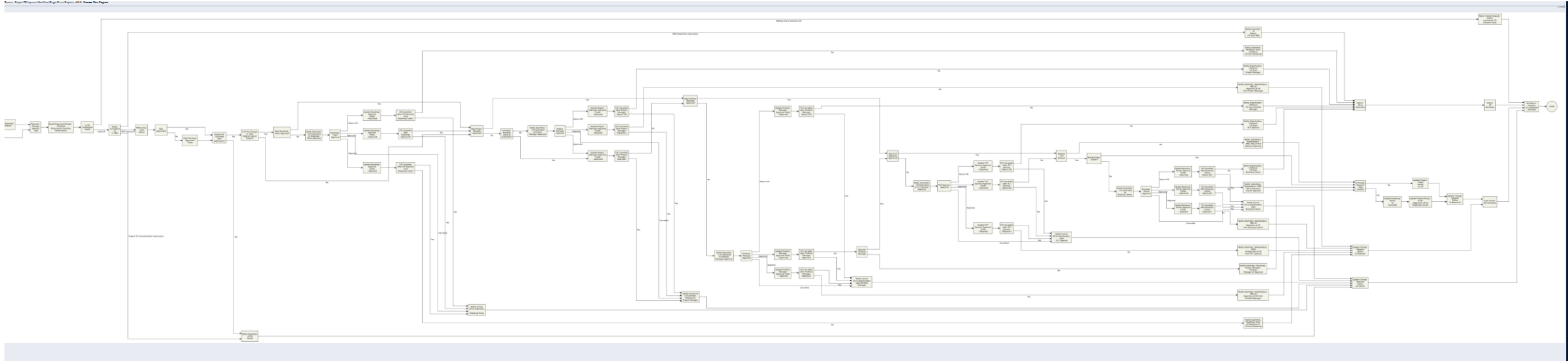
Processes: Exercise

1. Create a new process using your initials as an identifier
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7. Once all steps are created, create links between the steps
8. Ensure the conditions point to the correct step
9. Validate and Activate the process
10. Now TRY IT OUT!! 😊



Process Don'ts

1. Keep processes as simple as possible
2. Monitor high volume or long running processes
3. Callings jobs and processes should be used carefully
4. Ensure error handling and logs are incorporated when using scripts



XOG



XOG: Introduction

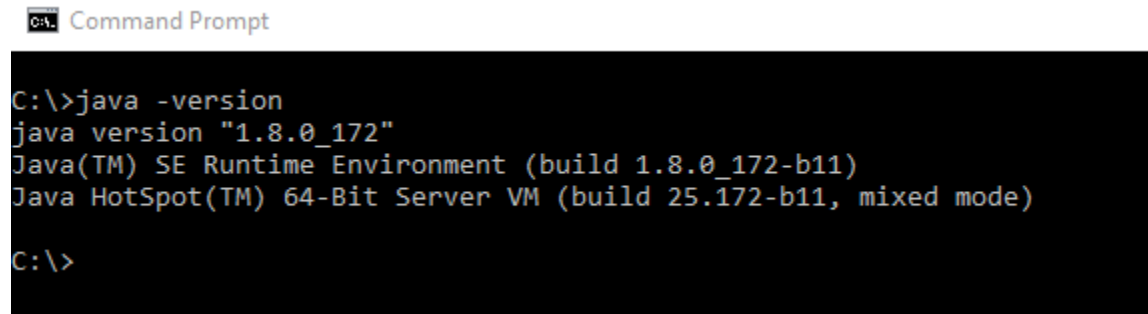
- Clarity has a Web Services interface called XML Open Gateway (XOG)
- Although REST API is being actively invested on, XOG has functionality that hasn't been ported to the REST API
- What XOG Does
 - Export/Import data (E.g., Projects, Resources)
 - Export/Import configurations (E.g., Lookups, Portlets, Processes)
- Execution Options
 - Run XOG Client remotely (from another computer or desktop)
 - Run XOG Client from Clarity using HTML portlet (available in RegoXchange)
 - Issue XOG request from a GEL script
- Common uses
 - Updating large numbers of records
 - Moving configurations (or data) from one environment to another
 - Making updates that can't be done via the UI (E.g., locked fields)

XOG (Remote): Requirements

- Operating System
 - Microsoft Windows XP Pro or later (32 or 64 bit)
 - Mac OS X 10.4 or later
 - Linux
- Java Runtime Environment (JRE)
 - Oracle Java 7 Runtime Environment version 1.7.0_25
 - Oracle Java 8 Runtime Environment version 1.8.0
- Clarity
- XOG client version that matching the Clarity
- Clarity user with XOG Global Rights
 - Administration – XOG
 - Administration – Access
 - XOG rights for individual objects (for example, Resource, Project, OBS)

XOG (Remote): Installation

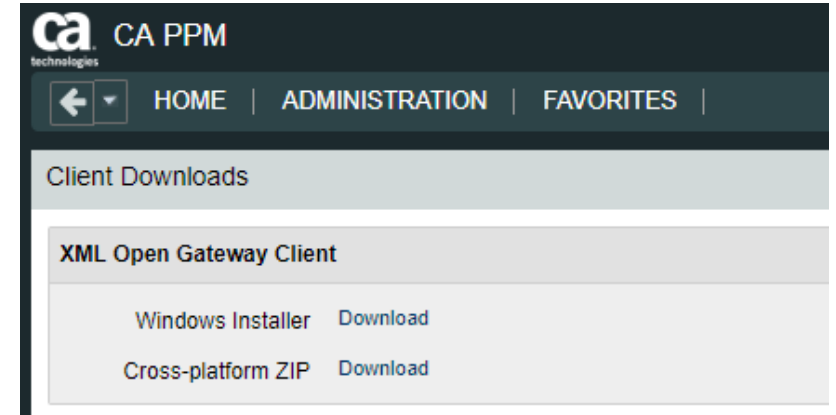
- Download compatible JRE from <http://www.java.com/en/>
 - Installation folder: C:\jre8\
- Set the environment variables:
 - **JAVA_HOME**=C:\jre8
 - **PATH**=;%JAVA_HOME%\bin
- Test for Java using a command prompt
 - java -version



```
C:\> Command Prompt
C:\>java -version
java version "1.8.0_172"
Java(TM) SE Runtime Environment (build 1.8.0_172-b11)
Java HotSpot(TM) 64-Bit Server VM (build 25.172-b11, mixed mode)
C:\>
```

XOG (Remote): Installation - continued

- Download the XOG client from the Admin tool
 - Download the cross-platform client
 - Extract the ZIP file to C:\xog\
- Test for XOG client using a command prompt
 1. Access C:\xog\bin\ folder
 2. Type xog and press enter
 3. Type exit to quit



```
C:\>cd xog/bin
C:\XOG\bin>xog
-----
PPM XML Open Gateway ( version: 15.4.0.270 )
-----
Usage: xog

login [user/passwd@host:port] Create new active session.
logout                        Close active session.
call <file>                   Invoke given XOG request.
verbose <on|off>              Turn on verbose error logging.
output <console|path>        Output to console or file.
exit                          Logout and exit the shell.
?                              Display this help information.

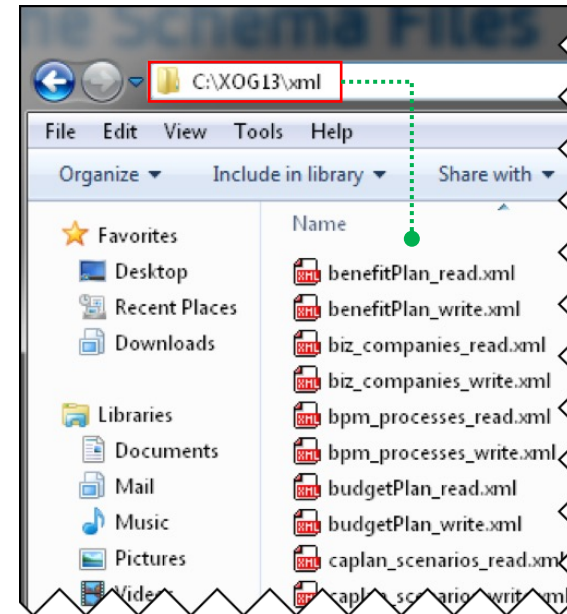
Examples:
  call xml/cmn_users_read.xml
>
```

XOG (Remote): Verify Connectivity

- Use XOG client shell commands to test the connection between the XOG client and Clarity server as follows:
 1. Open a command prompt
 2. Type **cd C:\xog\bin** and press *enter*
 3. Type **xog (xog -sslenabled true** if your connection is using HTTPS) and press *enter*
 4. Type **login <username>/<mypassword>@<myserver>:<port>** and press *enter*
For example, if your username was rodmi03, your password was Niku2000, and your CA PPM instance was https://cppm1234-dev.ondemand.ca.com/niku on port 443, you would type:
login rodmi03/Niku2000@cppm1234-dev.ondemand.ca.com:443
 5. Verify login succeeded

XOG XML Files

- The XML files are valid examples of read and write requests that can run using the XOG client
- There are XML files for each Clarity object you can manipulate with XOG (for example, Resource, Project, Group)
- XML files come in pairs
 - Read (Export)
 - Write (Import)
- Access the XML files from the XOG client installation folder (C:\xog13\xml)



XOG XML Read Files

- Use the XML Read files to export a specific item from Clarity
- Each Read XML file contains the following structure:
 - **Header:** Supported Clarity version, Operation (Read), and the object (Resource, Project, etc.)
 - **Arguments:** The type of information associated to the object to be included in the export (for example, include tasks and team members for projects)
 - **Query filters:** Limit the export data to (for example, Export only Project-A23 and Project-B89)

XOG XML Read Files

The Query Filter section supports criteria values to limit the scope of the export and accepts EQUALS, OR, BETWEEN, AFTER, BEFORE

```
<Header version="6.0.11" action="read" objectType="project" externalSource="NIKU">
  <args name="include_tasks" value="false"/>
  <args name="include_resources" value="false"/>
</Header>
<Query>
  <Filter name="projectID" criteria="EQUALS">prj123</Filter>
  <Filter name="projectID" criteria="OR">prj123,prj244</Filter>
  <Filter name="start" criteria="BETWEEN">2007-01-07,2009-01-15</Filter>
</Query>
```

XOG XML Read Files

- Use the % character as a wildcard

```
<Filter name="projectID" criteria="EQUALS">prj1%</Filter>
```

- Alternatively, you can filter objects based on custom attributes created using Clarity Studio

```
<FilterByCustomInfo name="attribute_id" criteria="EQUALS">prj1</FilterByCustomInfo>
```

- The regular criteria values apply to the Query Filter By Custom section (EQUALS, OR, BETWEEN, AFTER, BEFORE)

XOG (Remote): Properties File

- You can submit a XOG request using XOG client shell commands:

```
xog -servername <host> -portnumber <port>  
-username <username> -password <password>  
-input <input filepath> -output <output filepath>
```

- You can create a .properties file to store the parameters for common XOG requests
 - Use the example .properties file provided with the XOG Client (**C:\xog13\bin\test.properties**)
 - Store the new .properties file in the bin directory
 - Name the file whatever you want (for example, dev.txt, test.txt, prod.txt)
 - Use a simple text editor like MS Notepad

XOG (Remote): Properties File

- The following properties are required to make a XOG request
 - **servername**=myserver
 - **portnumber**=80 | 443
 - **sslenabled**=false | true
 - **username**=myuser
 - **password**=mypassword
 - **input**=../xml/prj_read.xml
 - **output**=../xml/out.xml



```
dev.txt
1 # --- server host name you want to test against
2 servername=myserver.ondemand.ca.com
3
4 portnumber=80
5
6 #default port number for ssl
7 #portnumber=443
8
9 #set to true if running against a SSL enabled server
10 sslenabled=false
11
12 username=myuser
13 password=mypassword
14
15 #identify the path to the input and output files
16 input=../xml/prj_read.xml
17 output=../xml/out.xml
```

XOG (Remote): Exercise #1 – Export Data

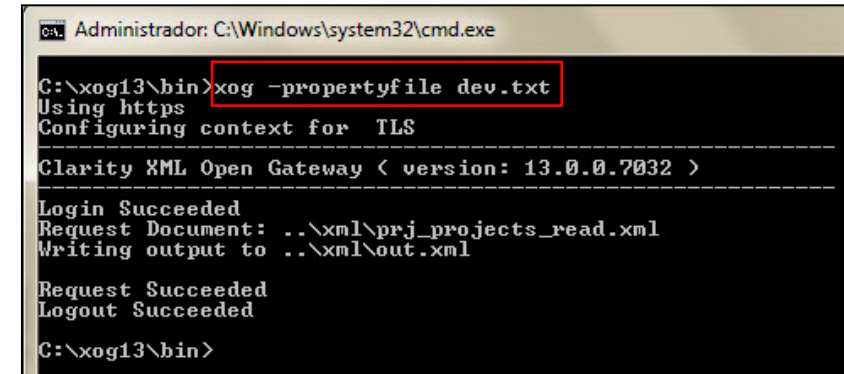
- Submit a XOG Read request using the XOG client as follows
 - Create a .properties file with the default values for the XOG parameters
 - Create an input XML file with the necessary header information, arguments, and query filters
 - Navigate to the “bin” folder under the XOG client installation folder by typing `cd C:\xog13\bin\` and pressing enter
 - Type **xog -propertyfile** *<properties.txt>*
 - Verify the operation succeeded and check the output file

XOG (Remote): Exercise #1 – Export Data

Properties File

- # --- server host name you want to test against
- servername=myserver.ondemand.ca.com
- #portnumber=80
- #default port number for ssl
- portnumber=443
- #set to true if running against a SSL enabled server
- sslenabled=true
- username=myuser
- password=mypassword
- #identify the path to the input and output files
- input=./xml/prj_projects_read.xml
- output=./xml/out.xml

XOG Commands



```
Administrator: C:\Windows\system32\cmd.exe
C:\xog13\bin>xog -propertyfile dev.txt
Using https
Configuring context for TLS
-----
Clarity XML Open Gateway < version: 13.0.0.7032 >
-----
Login Succeeded
Request Document: ..\xml\prj_projects_read.xml
Writing output to ..\xml\out.xml

Request Succeeded
Logout Succeeded
C:\xog13\bin>
```

XOG: Exercise #1 – Export Data

Input File

```
<?xml version="1.0" encoding="UTF-8"?>
<NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="..\xsd/nikuxog_read.xsd">
  <Header version="6.0.11" action="read" objectType="project" externalSource="NIKU">
    <!-- you change the order by simply swap 1 and 2 number in the name attribute -->
    <args name="order_by_1" value="name"/>
    <args name="order_by_2" value="projectID"/>
    <args name="include_tasks" value="true"/>
    <args name="include_dependencies" value="false"/>
    <args name="include_subprojects" value="false"/>
    <args name="include_resources" value="false"/>
    <args name="include_baselines" value="false"/>
    <args name="include_allocations" value="false"/>
    <args name="include_estimates" value="false"/>
    <args name="include_actuals" value="false"/>
    <args name="include_custom" value="false"/>
    <args name="include_burdening" value="false"/>
  </Header>
  <Query>
    <Filter name="projectID" criteria="EQUALS">csk.%</Filter>
  </Query>
</NikuDataBus>
```

XOG: Exercise #1 – Export Data

Output File

```
<NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="http://www.niku.com/xsd/13.0.0.7032/NIKU.xsd" action="write" externalSource="NIKU" objectType="project" version="13.0.0.7032"/>
  <Projects>
    <Project active="true" approved="false" approvedForBilling="1" assgnPool="0" billingCurrencyCode="USD"
equipmentExchangeRateType="AVERAGE" evCalcMethod="0" expenseExchangeRateType="AVERAGE" financialStatus="O" finish="2012-04-26T03:00:01" materialExchangeRateType="AVERAGE" name="Application Change Template" openForTimeEntry="true"
pageLayoutCode="csk.appChange" requiredForScenarios="false" setBudgetValuesEqualToPlannedValues="true" start="2007-04-09T08:00:00" useSystemDefinedTotalCostOfCapital="true">
    <Project active="true" approved="false" approvedForBilling="1" assgnPool="0" billingCurrencyCode="USD"
expenseExchangeRateType="AVERAGE" financialStatus="O" finish="2007-04-26T10:40:00" format="11" materialExchangeRateType="AVERAGE" name="Application COTS Template" openForTimeEntry="true"
pageLayoutCode="csk.appChange" requiredForScenarios="false" setBudgetValuesEqualToPlannedValues="true" start="2007-04-09T08:00:00" useSystemDefinedTotalCostOfCapital="true">
    <Project active="true" approved="false" approvedForBilling="1" assgnPool="0" billingCurrencyCode="USD"
expenseExchangeRateType="AVERAGE" financialStatus="O" finish="2007-06-25T17:00:00" format="11" materialExchangeRateType="AVERAGE" name="IT Infrastructure Deployment Template" openForTimeEntry="true"
pageLayoutCode="csk.appChange" requiredForScenarios="false" setBudgetValuesEqualToPlannedValues="true" start="2007-05-01T08:00:00" useSystemDefinedTotalCostOfCapital="true">
    <Project active="true" approved="false" approvedForBilling="1" assgnPool="0" billingCurrencyCode="USD"
equipmentExchangeRateType="AVERAGE" evCalcMethod="0" expenseExchangeRateType="AVERAGE" financialStatus="O" finish="2007-03-15T00:00:00" materialExchangeRateType="AVERAGE" name="New IT Project" openForTimeEntry="true"
pageLayoutCode="csk.appChange" requiredForScenarios="false" setBudgetValuesEqualToPlannedValues="true" start="2007-03-12T08:00:00" useSystemDefinedTotalCostOfCapital="true">
  </Projects>
  <XOGOutput>
    <Object type="project"/>
    <Status state="SUCCESS"/>
    <Statistics failureRecords="0" insertedRecords="0" totalNumberOfRecords="4" updatedRecords="0"/>
    <Records/>
  </XOGOutput>
</NikuDataBus>
```

XOG: XML Write Files

- Use the XML Write files to import a specific object into Clarity
- Each Write XML file contains the following structure:
 - **Header:** Supported Clarity version, Operation (Write), object type (Resource, Project, etc.)
 - **Body:** Data to import
- You can create XML write files manually or by modifying the XML Write file examples provided with the XOG client or by using the output of an XML read request
- The output file from a Read response becomes the input file when moving data from one system to another

XOG: Creating Your Own XML

- XML can be built manually or using a variety of tools including:
 - GEL scripts (both remotely and in a process)
 - Other programming languages (Perl, Python, JavaScript, etc.)
 - MS Mail Merge
 - Excel formulas
 - 3rd party tools (E.g., Kettle)

XOG: Required Fields

- XOG will return an error if any required fields are missing
- Remove any other fields that you don't need
- Required for Resource updates:
 - resourceId, externalId, firstName, lastName, emailAddress
 - resourceType is not required but generates a warning and “defaults” to LABOR
 - employmentType is not required but generates a warning and “defaults” to EMPLOYEE
- Required for Project updates:
 - projectID, name
- Field names are case-sensitive!!

XOG: Special Characters

- XML predefines the following five entity references for special characters that need to be escaped (to prevent them from being considered part of the markup)

Name	Character	Escaped
Ampersand	&	&
Left angle bracket	<	<
Right angle bracket	>	>
Straight quotation mark	"	"
Apostrophe	'	''

- Use CDATA (`<![CDATA[.....]]>`) to escape special characters like SQL code

XOG: Special Characters

Escaping special characters example:

```
<Action code="setInitiator" synchronized="true" type="BPM_SAT_CUSTOM">
  <nls languageCode="en" name="Set Process &amp; Initiator"/>
  <customScript languageCode="gel">
    <scriptText>
      <gel:script xmlns:core="jelly:core"
xmlns:gel="jelly:com.niku.union.gel.GELTagLibrary" xmlns:sql="jelly:sql"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
        <gel:setDataSource dbId="Niku" var="dataSource"/>
        <sql:update dataSource="{dataSource}"><![CDATA[
          SELECT
          gg_totcost_currency GTC,
          CODE,
          FROM
          ODF_CA_GG_ECOACTIVITY
          WHERE
          id=${gel_objectInstanceId}]]></sql:update>
        </gel:script>
      </scriptText>
    </customScript>
  </Action>
```

XOG (UI Client): Exercise #2

Set Financial Status to “Closed” on a project:

```
<NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="../xsd/nikuxog_project.xsd">
  <Header action="write" externalSource="NIKU" objectType="project" version="8.0"/>
  <Projects>
    <Project financialStatus="C" name="Test Project" projectID="PR123456">
    </Project>
  </Projects>
</NikuDataBus>
```

Open a Resource for Time Entry:

```
<NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="../xsd/nikuxog_resource.xsd">
  <Header action="write" externalSource="NIKU" objectType="resource" version="15.9.0.294"/>
  <Resources>
    <Resource employmentType="CONTRACTOR" externalId=" " resourceId="ABC2436" resourceType="LABOR">
      <PersonalInformation emailAddress="dave.lord@regoconsulting.com" firstName="Dave" lastName="Lord"/>
      <ManagementInformation availability="8" openForTimeEntry="false"/>
    </Resource>
  </Resources>
</NikuDataBus>
```

XOG (UI Client): Common Issues

- The UI Client can be difficult to troubleshoot as some issues do not generate an error, but instead simply cause the HTML portlet to hang
- Some common scenarios that hang the XOG Client portlet:
 - Missing tags
 - Malformed XML, syntax errors
 - Un-escaped special characters (common ones are & and “)
- A large XOG request (hundreds of records) can take a long time to complete, and the UI Client does not indicate progress and can appear to be hung
- Do not run large XOG requests during business hours as it can impact performance

XOG (Remote): Exercise #3 – Import Data

- Submit a XOG Write request using the XOG client as follows
 - Create a .properties file with the default values for the XOG parameters
 - Create an input XML file with the necessary header and import data
 - Navigate to the XOG client installation “bin” folder by typing `cd C:\xog13\bin\` and pressing enter
 - Type **xog -propertyfile** *<properties.txt>* and press enter
 - Verify the operation succeeded and check the output file

XOG (Remote): Exercise #3 – Import Data

Properties File

- # --- server host name you want to test against
- servername=myserver.ondemand.ca.com
- #portnumber=80
- #default port number for ssl
- portnumber=443
- #set to true if running against a SSL enabled server
- sslenabled=true
- username=myuser
- password=mypassword
- #identify the path to the input and output files
- input=../xml/groups_write_allRights.xml
- output=../xml/out.xml

Input File

- `<NikuDataBus xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="../xsd/nikuxog_group.xsd">`
- `<Header action="write" externalSource="NIKU" objectType="group" version="7.5"/>`
- `<groups>`
 - `<group code="rodmi03.AllRights" isActive="true">`
 - `<nls languageCode="en" name="All Rights"/>`
 - `<members>`
 - `<resource userName="admin"/>`
 - `</members>`
 - `<rights>`
 - `<GlobalRights/>`
 - `<InstanceRights/>`
 - `<InstanceOBSRights/>`
 - `</rights>`
 - `</group>`
- `</groups>`
- `</NikuDataBus>`

XOG (Remote): Exercise #3 – Import Data

XOG Commands

```
Administrator: C:\Windows\system32\cmd.exe
c:\XOG\XOG130\bin>xog -propertyfile dev.txt
Using https
Configuring context for TLS
-----
Clarity XML Open Gateway < version: 13.0.0.7032 >
-----
Login Succeeded
Request Document: ..\xml\groups_write_allRights.xml
Writing output to ..\xml\out.xml
Request Succeeded
Logout Succeeded
```

Output File

- `<XOGOutput xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xsi:noNamespaceSchemaLocation="..\xsd/status.xsd">`
- `<Object type="group"/>`
- `<Status elapsedTime="1.079 seconds" state="SUCCESS"/>`
- `<Statistics failureRecords="0" insertedRecords="1" totalNumberOfRecords="1" updatedRecords="0"/>`
- `<Records/>`
- `</XOGOutput>`

XOG: Common Errors

Error	Description
Login Failed	Verify username and password are correct by accessing Clarity with the same credentials.
No valid input file specified	Verify the file and directory indicated in the input parameter are valid.
Unexpected end of file from server	Check to see if the connection uses SSL (Clarity URL begins with https://). If the connection uses SSL, set the sslenabled parameter to true.
Failed to retrieve response document java.io.FileNotFoundException:	Verify the directory indicated in the output parameter exists.
HTTP Error: Status-Code 504: Gateway Timeout	The XOG Client cannot connect to the Clarity server. Verify the connection port and test connectivity.
[Fatal Error] :5:47: The entity name must immediately follow the '&' in the entity reference.	Make sure you have escaped all special characters.
[Fatal Error] :6:14:	Verify there are no syntax errors in the XML file.

XOG: Best Practices

- Use an XML Editor that supports color syntax highlighting, UNICODE, verification, and validation of XML files
 - Altova XMLSpy (License)
 - Notepad ++ (Open Source)
 - XML Pad (Freeware)
 - XML Copy Editor (Open Source)
- Use the XML files from the installation folder of the XOG client as a baseline to create your own XML files
- Verify XML file syntax is correct and validate the XML files against the object schema before running XOG
- Make sure the Clarity server and XOG client versions match
- Other tools like Postman can also be used to interact with XOG

REST API

REST: Introduction

- Representational State Transfer
- Architectural principals to define a web service organized around Resources (URIs)
- Primary message format is JSON
- Future of Clarity web services
- MUX is built entirely on REST
- Simpler to use than SOAP
- More granular

REST: When to use

- Use
 - Create, update, or delete targeted data within Clarity
 - To update data within GEL scripts
 - Update data in another application
- Do Not / Cannot Use
 - Studio Configuration – Still requires xog
 - Not all objects are REST enabled
 - Pull large volumes of data from Clarity
 - Data Extracts
 - Pull data to a Data Warehouse

REST: Describe

- View REST resources: Administration -> System Options

System Options	
Data Warehouse Database Schema	PPM_DWH
API	
REST API Status	Enabled
API URL	http://localhost/ppm/rest/v1
API Documentation URL	http://localhost/niku/rest/describe/index.html

- Describe and test endpoints

Clarity PPM REST API

Clarity PPM only supports REST APIs that are listed below.

Auth : Login, Logout, Tokens

Show/Hide | List Operations | Expand Operations

GET	/apiClients	Retrieve apiClients.
POST	/apiClients	Creation of apiClients.
GET	/apiClients/{apiClientsInternalId}	Retrieve apiClients.
PATCH	/apiClients/{apiClientsInternalId}	Partial object update of apiClients.
PUT	/apiClients/{apiClientsInternalId}	Full object update of apiClients.

REST: Challenges

- No GEL tags to support REST (ie: Xog -> soapInvoke)
- Functionality still catching up with XOG i.e. Financials, Users, Resources, etc
- Have to code using java
 - Java URLConnection
 - Apache HTTP Libraries

REST: More Details

- Check out the presentation from Ben and James "Using REST APIs"
- Broadcom documentation - <https://techdocs.broadcom.com/us/en/ca-enterprise-software/business-management/clarity-project-and-portfolio-management-ppm-on-premise/16-0-1/reference/Clarity-REST-APIs/rest-api-documentation-for-authorized-developers.html>
- Postman - <https://www.postman.com>
- GSON - <https://github.com/google/gson/blob/master/UserGuide.md>

Questions?



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